-----Pecyn dogfennau cyhoeddus ------Pecyn dogfennau cyhoeddus

Agenda - Y Pwyllgor Plant, Pobl Ifanc ac Addysg

Lleoliad: I gael rhagor o wybodaeth cysylltwch a:

Ystafell Bwyllgora 1 - y Senedd **Llinos Madeley**

Dyddiad: Dydd Mercher, 7 Chwefror Clerc y Pwyllgor

2018 0300 200 6565

SeneddPPIA@cynulliad.cymru Amser: 08.50

Cyfarfod preifat cyn y prif gyfarfod

(08:45 - 09:00)

- 1 Cyflwyniad, ymddiheuriadau, dirprwyon a datgan buddiannau (09:00)
- Ymchwiliad i lechyd Emosiynol ac lechyd Meddwl Plant a Phobl 2 Ifanc - Sesiwn dystiolaeth 17

(09:00 - 10:00)(Tudalennau 1 - 2)

Coleg Brenhinol yr Ymarferwyr Cyffredinol

Dr Jane Fenton-May, Is-Gadeirydd - Polisi a Materion Allanol Dr Rob Morgan, Swyddog Gweithredol

Dogfennau atodol:

Briff Ymchwil

CYPE(5)-05-18 - Papur 1 - Coleg Brenhinol yr Ymarferwyr Cyffredinol

3 Ymchwiliad i lechyd Emosiynol ac lechyd Meddwl Plant a Phobl Ifanc - Sesiwn dystiolaeth 18

(10:00 - 10:55)(Tudalennau 3 - 20)



Cynrychiolwyr Byrddau Iechyd Lleol

John Palmer, Prif Swyddog Gweithredu – Bwrdd Iechyd Prifysgol Cwm Taf Melanie Wilkey, Pennaeth Comisiynu ar sail Canlyniadau – Bwrdd Iechyd Prifysgol Caerdydd a'r Fro

Rose Whittle, Pennaeth Gweithrediadau a Chyflenwi, Cyfarwyddiaeth Iechyd Plant Cymunedol - Bwrdd Iechyd Prifysgol Caerdydd a'r Fro

Angela Hopkins, Cyfarwyddwr Interim Nyrsio a Phrofiad y Claf - Bwrdd Iechyd Prifysgol Abertawe Bro Morgannwg

Nick Wood, Prif Swyddog Gweithredu - Bwrdd Iechyd Prifysgol Aneurin Bevan

Dogfennau atodol:

CYPE(5)-05-18 - Papur 2 - Bwrdd Iechyd Prifysgol Cwm Taf (Saesneg yn unig)

CYPE(5)-05-18 - Papur 3 - Bwrdd Iechyd Prifysgol Caerdydd a'r Fro (Saesneg yn unig)

CYPE(5)-05-18 - Papur 4 - Bwrdd Iechyd Prifysgol Aneurin Bevan (Saesneg yn unig)

CYPE(5)-05-18 - Papur 5 - Bwrdd Iechyd Prifysgol Abertawe Bro Morgannwg - I DDILYN

Egwyl

(10:55 - 11:05)

4 Ymchwiliad i Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc - Sesiwn dystiolaeth 19

(11:05 - 12:00)

(Tudalennau 21 – 63)

Cynrychiolwyr Byrddau Iechyd Lleol

Warren Lloyd, Seiciatrydd Ymgynghorol - Bwrdd Iechyd Prifysgol Hywel Dda

Liz Carroll, Pennaeth Nyrsio, Iechyd Meddwl ac Anableddau Dysgu - Bwrdd Iechyd Prifysgol Hywel Dda

Peter Gore-Rees, Seiciatrydd Ymgynghorol Plant a Phobl Ifanc - Bwrdd Iechyd Prifysgol Betsi Cadwaladr

Alberto Salmoiraghi, Seiciatrydd Ymgynghorol - Bwrdd Iechyd Prifysgol Betsi Cadwaladr

Rhiannon Jones, Cyfarwyddwr Interim Gwasanaethau Cymunedol ac Iechyd Meddwl - Bwrdd Iechyd Addysgu Powys

Dogfennau atodol:

CYPE(5)-05-18 - Papur 6 - Bwrdd Iechyd Prifysgol Hywel Dda (Seasneg yn unig)

CYPE(5)-05-18 - Papur 7 - Bwrdd Iechyd Prifysgol Betsi Cadwaladr (Saesneg yn unig)

CYPE(5)-05-18 - Papur 8 - Bwrdd Iechyd Addysgu Powys (Saesneg yn unig)

Er gwybodaeth, mae papur Conffederasiwn GIG Cymru hefyd yn ymwneud ag eitemau 3 a 4.

Dogfennau atodol:

CYPE(5)-05-18 - Papur 9 - Conffederasiwn GIG Cymru (Saesneg yn unig)

5 Ymchwiliad i Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc - Sesiwn dystiolaeth 20

(12:00 - 12:50) (Tudalennau 81 - 85)

Pwyllgor Gwasanaethau lechyd Arbenigol Cymru (WHSSC)

Carole Bell, Cyfarwyddwr Nyrsio

Carl Shortland, Uwch Gynllunydd

Robert Colgate, Cyfarwyddwr Meddygol Cyswllt

Dogfennau atodol:

CYPE(5)-05-18 - Papur 10 - Pwyllgor Gwasanaethau Iechyd Arbenigol Cymru (Saesneg yn unig)

6 Papurau i'w nodi

(12:50)

6.1 Llythyr gan Ysgrifennydd y Cabinet dros Iechyd a Gwasanaethau Cymdeithasol a'r Gweinidog dros Blant a Gofal Cymdeithasol - gwybodaeth bellach yn dilyn y cyfarfod ar 22 Tachwedd

(Tudalennau 86 - 87)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 1

6.2 Llythyr gan Ysgrifennydd y Cabinet dros Addysg - Bagloriaeth Cymru

(Tudalennau 88 - 90)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 2

6.3 Llythyr at Ysgrifennydd y Cabinet dros Addysg gan Undeb Addysg Genedlaethol Cymru, y Llais yr Undeb ac UCAC

(Tudalennau 91 - 93)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 3 (Saesneg yn unig)

6.4 Llythyr gan Ysgrifennydd y Cabinet dros Addysg - Manylion y dyddiadau gwirio allweddol cyn rhyddhau'r cwricwlwm newydd ym mis Ebrill 2019

(Tudalennau 94 – 96)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 4

6.5 Gwybodaeth ychwanegol gan gynrychiolwyr o dimau dyletswydd brys y GIG ac ymarferwyr gofal argyfwng yn dilyn y cyfarfod ar 10 Ionawr

(Tudalennau 97 - 98)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 5 (Saesneg yn unig)

6.6 E-bost at y Pwyllgor Plant, Pobl Ifanc ac Addysg gan aelodau Chwarae Teg i Athrawon Cyflenwi - gan gynnwys eu llythyr at Ysgrifennydd y Cabinet dros Addysg

(Tudalennau 99 - 109)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 6 (Saesneg yn unig)

6.7 Llythyr gan Ysgrifennydd y Cabinet dros Addysg ynghylch gwerslyfrau cyfrwng Cymraeg ar gyfer cymwysterau.

(Tudalennau 110 - 112)

Dogfennau atodol:

CYPE(5)-05-18 - Papur i'w nodi 7

7 Cynnig o dan Reol Sefydlog 17.42(ix) i benderfynu gwahardd y cyhoedd o weddill y cyfarfod

(12:50)

8 Ymchwiliad i lechyd Emosiynol ac lechyd Meddwl Plant a Phobl Ifanc - trafod y dystiolaeth

(12:50 - 13:00)

CYPE(5)-05-18 - Papur 1 Eitem 2

Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 67

Ymateb gan: Coleg Brenhinol Meddygon Teullu

Response from: Royal College of General Practitioners

January 2018

RCGP Wales welcomes the opportunity to respond to the National Assembly for Wales' Children, Young People and Education Committee's inquiry on the emotional and mental health of children and young people in Wales.

The Royal College of GPs Wales represents a network of around 2,000 GPs, aiming to improve care for patients. We work to encourage and maintain the highest standards of general medical practice and act as the voice of GPs on resources, education, training, research and clinical standards.

When GPs identify people with problems there are inconsistent services available for them across Wales. We continue to be concerned that access to Children and Adolescent Mental Health Services (CAMHS) are poor in parts of Wales, despite reviews. We acknowledge that the service is restricted to those in need to specialist services but the criteria for assessment can be limited. The reconfiguration of services in some areas has not improved services. Some children may have to travel long distances for consultations or inpatient services. This can put additional strains on families. This is made worse when other children in the family have to be cared for by others while parents are supporting the child having assessments or treatment. This can result in emotional ill health for the other family members.

The Mental Health Measure and the development of Primary Care Mental Health Support Services may have been introduced and reviewed, but access to these services for children and young people is limited due to lack of experience and professional capacity within teams. GP counselling services are not available to children and adolescents. Improving links with schools

and school nursing services to develop these services would be better and prevent children missing classes.

Despite the development of a new pathway, transition can cause problems as there still remain some services which have no clear adult equivalent and older teenagers may neither engage with paediatric services or adult services. Transition to general practice of young people with specialist needs should never be the norm on the basis that there is no adult service that is not ring fenced by exclusion arrangements.

CYPE(5)-05-18 - Papur 2 Eitem 3

Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella lechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 34

Ymateb gan: Bwrdd Iechyd Prifysgol Cwm Taf Response from: Cwm Taf University Health Board

Specialist CAMHS

 The extent to which new (and/or reconfigured) services are helping to reduce waiting times in specialist CAMHS. Whether the improvements in waiting times Welsh Government expected from CAMHS have been met.

The new funding that was released was for the following areas:

- 1. Neurodevelopmental
- 2. Primary CAMHS
- 3. Crisis
- 4. First Episode Psychosis (14–25)
- 5. Psychological Therapies

Of these funding streams the ones that have had a direct impact on specialist CAMHS are the Psychological Therapies and the Crisis posts. The Psychological Therapies posts have increased the therapeutic time that is able to be delivered within CAMHS within the generic specialist CAMHS teams. The Crisis Teams have impacted by acting as a front line service to A&E and GP's if a patient presents in Crisis – however the demand for this type of service since they have been put in place has grown significantly.

The ND funding has gone into the ND service that is a cross directorate provision and was to provide additional resources not replacement for what was already being provided. CAMHS had identified the resource which was at that time being used for ND services and had invested that into the tea. The investment in ND has

meant a more co-ordinated approach to the provision of services but has not impacted on those cases that were appropriate referrals for Specialist CAMHS. The investment into Primary CAMHS in Cwm Taf has partly filled a gap that was left when the Local Authority withdrew the funding for 5 Primary Mental Health posts a few years ago. The demand for PCAMHS services remains high due to the Mental Health Measure Part 1 referrals. The First Episode psychosis posts in Cardiff and Vale and ABM have both gone into Adult services which has meant that there has been little impact in SCAMHS. In Cwm Taf the posts are more integrated into CAMHS and are working with the generic teams.

The expected improvements in waiting times (ie the 28 day target) is not being met in all areas. It was achieved at year end, however this was due to waiting list initiatives that were put in place using slippage on the funding allocated to CAMHS. Due to the significant recruitment process that CAMHS has gone through over the last year there has been a great degree of instability in the service due to staff movement into new posts and the subsequent backfill of posts. CAPA has now been implemented in all three Health Boards in the Cwm Taf Network and we are anticipating that there will be a decrease in the waiting times once this is fully embedded as has been demonstrated by the service in Cwm Taf where CAPA was implemented in April.

 What the data tells us about the variations in practice (equity of access) across Wales.

Acceptance rates into Specialist CAMHS vary across Wales, with the publication of all Wales referral criteria anticipated during later this year more equity should result, with some small local variation to reflect local needs.

 The extent to which changes have addressed the over-referral of children and young people to CAMHS.

There has been an increase in referrals into Primary CAMHS which is related to implementation of Mental Health (Wales) Measure for Part 1.

This has resulted in increased numbers of referrals coming into the service requesting a Part 1 assessment, and limited opportunities to address the other elements of Part 1 within a very small resource.

The number of referrals accepted by Specialist CAMHS the service has decreased slightly from 72% in September 2016 to 67% for August with an average being 70% accepted into the service over the last 12 months. There is an average of around 30% who are inappropriately referred into the service. The new referral criteria that are about to be released should provide more consistency to the referrers into the service on what an appropriate referral is into S-CAMHS.

 Referrals and access to CAMHS by individual Health Board, including the restrictions and thresholds imposed by CAMHS.

There have been national referral criteria that have recently been developed by the all Wales CD's group that will shortly be sent out for adoption this will ensure that the standards and criteria for access to specialist CAMHS are the same throughout Wales.

Whether the changes have helped to improve specialist CAMHS' ability
to respond out of hours and at times of crisis; whether out of hours
care is working effectively, and specifically looking at the needs of
those children and young people who present and are assessed at
hospital A&E departments.

The Crisis teams have enabled greater access to CAMHS due to the enhanced hours and ability to quickly respond when needed. This has enabled the generic specialist CAMHS teams to concentrate on the core work and not be called out to deal with emergencies as frequently. We are pleased to report however that our Crisis Teams are generally achieved the Welsh Government 48 hour target. Work needs to be done on developing more robust pathways between Crisis Teams and the Inpatient

Service in Bridgend - discussion is planned around this issue with the Inpatient Clinical Lead and Crisis teams in ABMU, Cardiff & Vale, Cwm Taf.

Whether there is sufficient in-patient capacity in Wales.

The general admission capacity is appropriate for South Wales. There are a number of out of area patients at times when there are patients who present who cannot be managed safely within a general CAMHS unit as the environment is not appropriate to meet their needs.

The model of service currently in the CAMHS Inpatient Unit is one of assessment and a combination of inpatient and home leave. We encourage home leave as soon as clinically appropriate to maintain links with family, school etc. I would therefore suggest that inpatient capacity is sufficient (in South, Mid and West Wales).

There are discussions underway with WHSSC on adapting Ty Llidiard in order to cater for some of these patients who need conditions of Low Security as this is currently purchased from the independent sector. In addition there is currently a lack of inpatient provision for patients with LD, Neurodevelopment and Forensic presentations within Wales.

In our experience the Services to support looked after children in residential homes are not always adequate in South Wales although not primarily inpatient CAMHS concern there has been pressure placed on the Tier 4 unit due to inadequate residential placements.

Funding

 Annual expenditure on CAMHS in cash terms and as a percentage of the overall spending on mental health, by local Health Board.

The 16/17 expenditure on the Cwm Taf element of the Camhs service (i.e. excluding services provided to other commissioners including C&V UHB, ABM UHB, Tier 4 and Fact) was £3.9m. These are not fully absorbed costs as this data will not be available until October when the programme budgeting returns are completed. The expenditure in 16/17 on Cwm Taf

Mental health services (again not fully absorbed costs) was £47.6m. Therefore the Cwm Taf Camhs spend in 16/17 was approximately 8% of the Mental health spend.

• The extent to which access to psychological therapies for young people has improved. Whether there has been a subsequent reduction in the use of medication for young people.

The new funding for psychological therapies has increased provision however we are still in a period of transition. Some young people in the system who had previously only been prescribed medication are still not accessing a talking therapy. This is gradually being addressed although the final result – i.e. a reduction in prescribing – will not be seen for some time..

We are now able to offer DBT for young people with emerging personality problems as a treatment stream across the Network. There is still a shortage of provision in the Network for the treatment of children and young people with attachment problems. This group, along with those with gender identity problems, are an increasing proportion of our referrals and require the development of specific treatments..

 How the additional funding has been used to improve provision for children and young people in local primary mental health support services.

The additional funding for LPMHSS has enabled PCAMHS to expand the provision for Part One assessments and interventions. There was limited funding given when the Measure was introduced (1 worker in Cwm Taf and 1 worker in C&V, none in ABM) and the demand for this service is much greater than expected. There are plans in place to deal with the backlog of patients waiting including linking back in with schools in order to

The withdrawal of funding for Primary Mental Health Services has had a detrimental effect on services being able to provide the preventative work in schools etc leading to increased referrals into the Service.

• The extent to which the funding has been used to meet the needs of vulnerable children and young people, for example, children who are in care, children and young people with ADHD and autistic spectrum disorders, and those who are already in or at risk of entering the youth justice system, including those who are detained under section 136 of the Mental Health Act 1983.

There has be a funding utilised to establish designated Neurodevelopmental Disorder teams within Cwm Taf. This team is multidisciplinary and is nurse lead, bringing together CAMHS, Child Health and Therapies into one service. There is now a single point of entry into ND services and links have been made with the 3rd sector to provide support. The Integrated Autism Funding Team is now starting to take shape and this will enhance current provision across the age range.

The funding for forensic services is being utilised to enhance current Forensic Service provision most new staff have started in post, others are currently in the process of being recruited.

• The effectiveness of current planning and commissioning arrangements to address the needs of young people who have early onset of a severe mental illness, such as psychosis.

The planning and commissioning arrangements are inconsistent across the Network. Within Cwm Taf the Early intervention Psychosis team is embedded within CAMHS and is working well with the generic teams when there are presentations that emerge. These teams are based within Adult Services in ABM and C&V Health Boards.

Transition to Adult Services

 How well planned and managed transitions to adult mental health services are.

There are transition protocols that have been developed across each Health Board area and regular transition meetings are in place with Adult services in order to ensure that this process is as smooth as possible. The transition process ideally begins 6 months before the 18th birthday.

<u>Links with Education (emotional intelligence and healthy coping mechanisms)</u>

- The work being done to ensure children and young people are more resilient and better able to tackle poor mental well-being when it occurs including:
 - 1. The development of the Health and Wellbeing Area of Learning and Experience as part of the new curriculum.

Much work is being undertaken in this area as local multi agency plans, strategies and statements of intent are developed in partnership.

There are various work programmes being worked on locally to look at opportunities to redesign the way we work collaboratively across the region including developing work with the Third Sector.

The ALN Bill is also being supported locally with a number of forums looking at the potential impacts on services and the ways in which we work collaboratively in the future.

2. Children's access to school nurses and the role schools nurses can play in building resilience and supporting emotional wellbeing.

Each school has a named school nurse who works closely with the Head Teacher and school staff. For our comprehensive schools this includes an open access drop in session for pupils for emotional health and wellbeing. The service is able to support and signpost young people to services, for example, sexual health services.

3. The extent to which health, education and social care services are working together.

There is a significant amount of joint working across all partners across the Cwm Taf region. There is a multi agency CYP Emotional and Mental Health Delivery Group that sits under the structure of the Together for Mental Health Board, that has been recently reviewed to strengthen its membership and links across all services areas.

Many of the questions relate to specialist CAMHS but emotional and mental health in its broader sense spans much wider that Sp CAMHS with all partners in Social Services, Education, Paediatrics etc playing key roles in supporting children and young people with a wide range of support needs.

4. The take up and current provision of lower level support and early intervention services, for example, school counselling services.

The Committee will consider the evidence it receives as part of this inquiry in the context of the implementation of the Social Services and Well-being (Wales) Act 2014, the Well-being of Future Generations (Wales) Act 2015 and the Rights of Children and Young Persons (Measure) Wales 2011.

Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella lechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 55

Ymateb gan: Bwrdd Iechyd Prifysgol Caerdydd a'r Fro Response from: Cardiff and Vale University Health Board

The Committee's Inquiry will consider whether the review of CAMHS - the 'Together for Children and Young People Programme' is on track to deliver the 'step-change' in CAMHS services that is needed. The Committee's Inquiry will consider:

Specialist CAMHS

 The extent to which new (and/or reconfigured) services are helping to reduce waiting times in specialist CAMHS. Whether the improvements in waiting times Welsh Government expected from CAMHS have been met.

Significant improvements have been made as a result of investment into new services. Further work is required to ensure systematic and sustainable improvement. Waiting lists have been dramatically reduced in 2016/17 throughout CAMHS.

• What the data tells us about the variations in practice (equity of access) across Wales.

The crisis team are seeing all referrals within 48hours. In the other services (Specialist CAMHS, Primary Mental Health and the Emotional Wellbeing Service) new referrals are assessed in chronological order of the referral date. With Neurodevelopment that is not always the case as a significant amount of data from various sources must be collated prior to an assessment and therefore is subject to external processes and delays. As yet there is no consistent reporting agreed for ND cases

• The extent to which changes have addressed the over-referral of children and young people to CAMHS.

In Cardiff and Vale UHB The introduction of daily Referral Management Meetings involving Specialist CAMHS, Primary Mental Health and the Emotional Wellbeing Service have reduced the referrals deemed 'inappropriate' and encouraged a better working practice so that young people are directed to the best placed service for their needs. Also work has been on-going with GPs, Schools, services in the voluntary sector (including Barnardos, Action for Children, Adoption Society, Team Around the Family and more) and young people in the Cardiff Youth Council and Vale Youth Council to improve awareness of the services available and their referral criteria.

 Referrals and access to CAMHS by individual Health Board, including the restrictions and thresholds imposed by CAMHS

Draft criteria at a national level has been developed it does mean that access to CAMHS is restricted to those with Mental Illness and cannot meet the perceived need from other agencies for those with Emotional /Behavioural need.

Whether the changes have helped to improve specialist CAMHS' ability
to respond out of hours and at times of crisis; whether out of hours
care is working effectively, and specifically looking at the needs of
those children and young people who present and are assessed at
hospital A&E departments.

The crisis team are seeing urgent cases within 48 hours and the emergency cases are seen in A&E out of hours. They work with Specialist CAMHS, Primary Mental Health, Emotional WellBeing Service, First Episode Psychosis and Forensic CAMHS for follow up care as the needs of the young person dictates.

Whether there is sufficient in-patient capacity in Wales.

The key issue relates to the type of case that is taken into the unit in South Wales and their ability to support a complex mix of cases in a small unit.

There is no facility for children with LD and co-morbid Mental Health issues

Funding

 Annual expenditure on CAMHS in cash terms and as a percentage of the overall spending on mental health, by local Health Board. • The extent to which access to psychological therapies for young people has improved. Whether there has been a subsequent reduction in the use of medication for young people.

Probably it is too early to measure a direct impact

 How the additional funding has been used to improve provision for children and young people in local primary mental health support services

Due to the introduction of the Part 1 Mental Health Measure in Wales as a Tier 1 target, the Primary Mental Health team have been forced to reduce delivering their early intervention and prevention training to professionals. Referrals for Part 1 assessments have increased significantly since the measure was introduced. This is obviously an unintended consequence. Locally Cardiff and Vale UHB are looking at ways to enhance the preventative role

 The extent to which the funding has been used to meet the needs of vulnerable children and young people, for example, children who are in care, children and young people with ADHD and autistic spectrum disorders, and those who are already in or at risk of entering the youth justice system, including those who are detained under section 136 of the Mental Health Act 1983.

The funding has enabled the Recruitment of a dedicated LAC Psychologist and launch of the Neuro Development team specifically for ADHD and ASD diagnosis.

Forensic CAMHS has not shown improvements so far.

• The effectiveness of current planning and commissioning arrangements to address the needs of young people who have early onset of a severe mental illness, such as psychosis.

Transition to Adult Services

 How well planned and managed transitions to adult mental health services are.

For children and young people with enduring mental illness there are good pathways in place. The early psychosis service will also deliver

improvements. The ND team are working closely with the Integrated Autism service to ensure good transition#

Links with Education (emotional intelligence and healthy coping mechanisms)

- The work being done to ensure children and young people are more resilient and better able to tackle poor mental well-being when it occurs including:
- The development of the Health and Wellbeing Area of Learning and Experience as part of the new curriculum.

Primary Mental Health provided a support service to Schools and PRUs training staff to deliver sessions in emotional intelligence and building resilience in young people. However, this has been reduced and is no longer as widely available due to a need to focus on the Part 1 measure.

• Children's access to school nurses and the role schools nurses can play in building resilience and supporting emotional wellbeing.

It seems that the school nurses are under utilised. Their skills could be put to far more productive use than they are though they should also received clinical supervision which they are currently not receiving.

- The extent to which health, education and social care services are working together.
- The take up and current provision of lower level support and early intervention services, for example, school counselling services.

The school counselling service in most schools is over subscribed. They were finding that they were ill equipped to deal with young people that require a higher level of intervention but are unable to get them referred and feel they cannot discharge them as they need help. The Emotional Well Being service should help with this and the school counsellors are more aware of this now.

The Committee will consider the evidence it receives as part of this inquiry in the context of the implementation of the Social Services and Well-being (Wales) Act 2014, the Well-being of Future Generations (Wales) Act 2015 and the Rights of Children and Young Persons (Measure) Wales 2011.

Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 09

Ymateb gan: Bwrdd Iechyd Prifysgol Aneurin Bevan Response from: Aneurin Bevan University Health Board

1. The extent to which new (and/or reconfigured) services are helping to reduce waiting times in specialist CAMHS. Whether the improvements in waiting times Welsh Government expected from CAMHS have been met.

It has been suggested that 72% of children who are adopted from the care system in the UK will have experienced abuse and neglect (Selwyn, Meakings & Wijedasa, 2015). There is a body of evidence (e.g. Jaffee & Christian, 2014) demonstrating the long term consequences of early adversity (such as maltreatment or drug/alcohol misuse during pregnancy). Numerous studies demonstrate that early exposure to trauma, neglect, abuse and the absence of a secure attachment figure from birth has a profound impact on the later development of mental and physical health (Feeney, 2000). Advances in neuroimaging and neurobiology is also beginning to demonstrate that early trauma through exposure to abuse and neglect has a significant impact at the structural and functional level of the child's brain (e.g. McCory, De Brito, & Viding, 2010; CDCHU, 2012; Jaffe and Christian, 2014). Wales Adoption Cohort Study by Cardiff University, examined the presence of Adverse Childhood Experiences (ACES) in the cohort. This showed that 47% of children had experienced at least 4 Adverse Childhood Experiences (ACES) before they were placed for adoption. This places them in the highest risk group for later life difficulties.

A large number of adopted children present with complex needs throughout childhood and into adolescence which can be extremely distressing for the whole family system (Selwyn & Meakings, 2015). There remains significant concern that this population often has complex needs with few services available to provide timely and skilled interventions, based in a good understanding of the unique issues facing both adoptive parents and their

children (Ottaway, Holland & Maxwell, 2014). It is has been suggested that Specialist Child and Adolescent Mental Health Service (S-CAMHS) have been increasingly focused on diagnosable mental health disorders as a way to manage increasing demand and reducing budgets and those children living with the consequences of trauma are frequently excluded from these services (Silver, *et al*, 2015). As a result many children and families who are living with the consequences of early trauma are simply not receiving the support they require.

In order to respond to this unmet need the Aneurin Bevan Child and Family Psychology and Therapies Team has developed a small team of Clinical Psychologists (approximately 1 WTE) who work alongside the South East Wales Adoption Service, providing training, consultation and advice to both staff and families and also direct therapy to children and their families where this is indicated. Feedback from professionals and families has been positive, in both supporting other professionals to adopt these psychological ideas within their work with families, but also in reducing the number of children they may previously have referred to CAMHS services.

Examples of qualitative feedback:

- a. "The psychologists we have met have been the only professionals in the adoptive support system who truly understand Developmental Trauma and have the training and expertise to offer genuine assistance to us" (Adoptive parent)
- b. "They answered all our questions, gave really good advice. Came out feeling positive, with a clear idea of what we need to do and continue to do" (adoptive parent)
- c. "A psychological perspective on the issues presented by the child and useful strategies to present to the family in relation to helping them understand the presenting behaviours and endeavour to address them" (professional)

We believe that if access to psychological services and therapies are offered as standard, and right from the beginning of the adoption journey, it will serve to avert the narrative of failure for families when they need some

additional support, and over the longer term result in a reduction in the number of adopted children being referred to CAMHS services.

2. • What the data tells us about the variations in practice (equity of access) across Wales.

Review of adoption support services indicate that there is significant variation in the accessibility of mental health services for adoptive children across Wales. It has been suggested that the mental health needs of adoptive children could be better supported if they received the same priority access in education and health as Looked after Children, as the lifelong impact of developmental trauma does not end once a permanent family home has been established.

3. • The extent to which changes have addressed the over-referral of children and young people to CAMHS.

We have anecdotal feedback from many of our social work colleagues working with adoptive families that they are now less likely to refer to CAMHS for support with mental health issues as a result of being able to access psychological consultation and intervention within the SEWAS service. It is proposed that through joint investment from both social care and local health boards, that provision of appropriate support, based upon a good understanding of the impact of developmental trauma, could be provided for adoptive families. It is suggested that if this support was made routinely available to families this would have the impact of addressing the over-referral of children and young people to CAMHS.

4. • Referrals and access to CAMHS by individual Health Board, including the restrictions and thresholds imposed by CAMHS

In response to restrictions and thresholds imposed, the Heads of Child and Family Psychology Service, alongside our partners in specialist CAMHS, dedicated a proportion of Clinical Psychology time into adoption services to ensure that this population has improved access to Clinical Psychologists, who have a good understanding of the impact of developmental trauma on a child's mental health.

5. • The extent to which access to psychological therapies for young people has improved. Whether there has been a subsequent reduction in the use of medication for young people.

It is suggested that the increased emphasis on diagnosable mental health disorders to reduce the demand of CAMHS services, has meant that the emotional, psychological and developmental consequences of early developmental trauma are being routinely excluded. Given that that traditional CAMHS services are designed to offer focused time-limited interventions around a discrete 'problem', it is suggested that psychological services to address the emotional/mental health needs of adoptive children and their families are best placed within local authority settings where they would be more able to offer timely, light touch interventions across the whole adoption journey rather than interventions being based upon a referred 'problem'

6. The extent to which the funding has been used to meet the needs of vulnerable children and young people, for example, children who are in care, children and young people with ADHD and autistic spectrum disorders, and those who are already in or at risk of entering the youth justice system, including those who are detained under section 136 of the Mental Health Act 1983.

It is suggested that greater consideration and understanding of the impact of developmental trauma is required when assessing young people for neurodevelopmental disorders. Research suggests that those children with a higher ACE score are also more likely to be diagnosed with ADHD (Brown et al, 2017). It is suggested that there is too much emphasis on the assessment of whether a certain constellation of behaviours are present, which might fulfil the criteria for a diagnostic label, with far less importance being placed upon how we might understand these difficulties within the child's context and most importantly how we can best support these families to address these challenges.

7. Links with Education (emotional intelligence and healthy coping mechanisms)

There has been a lot of positive work undertaken by adoption UK in terms of producing a booklet for schools and also delivering training to schools, which for some adoptive families has made a significant difference to their child's experience whilst in school. There does however continue to exist a huge variation in the knowledge and skills within education regarding adoption issues and the impact of early trauma on a child's developing emotional well being and their ability to form healthy relationships with others. In some schools the belief that a child who is adopted has somehow been 'fixed' by virtue of their adoption status continues to pervade. It is suggested that education authorities need to consider the emotional needs of an adoptive child to be the same as a child within the looked after system, and that the same level of support be provided for these children.

Educational staff will continue to need ongoing training and support to understand and implement the types of educational interventions needed in order that these children are able to feel safe enough to settle and to learn within the classroom. Greater understanding is needed of the impact of developmental trauma on the child's developmental stage, and why many adopted children will demonstrate delays in their ability to attend, apply focused concentration and build collaborative relationships with their peers.

Cynulliad Cenedlaethol Cymru | National Assembly for Wales

Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee Ymchwiliad i Gwella lechyd Emosiynol ac lechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People

Ymateb gan: Bwrdd Iechyd Prifysgol Hywel Dda

Response from: Hywel Dda University Health Board

Dear Committee,

EMH 10

Re: <u>Children, Young People and Education Committee</u> <u>C292- Inquiry on the emotional and mental health of children and young people in</u> Wales, Specialist CAMHS

Following the request across the Hywel Dda UHB footprint for comments on C292: Inquiry on the emotional and mental health of children and young people in Wales Specialist CAMHS, the responses received have been formulated into the key responses for each area outlined within the Consultation.

The responses received were from the following range of Professional disciplines:

- S-CAMHS Practitioners
- Clinical Psychologists
- Consultant Psychiatrists
- School Health Nurses
- Health Visitors
- Paediatricans
- Physiotherapists
- Occupational Therapists
- Education representative



S-CAMHS

• The S-CAMHS Service within the Hywel Dda University Health Board does not have any waiting lists for assessment or treatment and fully meets the current performance targets of 48 hours (emergency response) and 28 days (routine response). This is due to the service adopting fully, a new service model called Choice and Partnership Approach (CAPA), which is a model based on demand and capacity planning, ensuring the client is placed at the forefront of service provision.

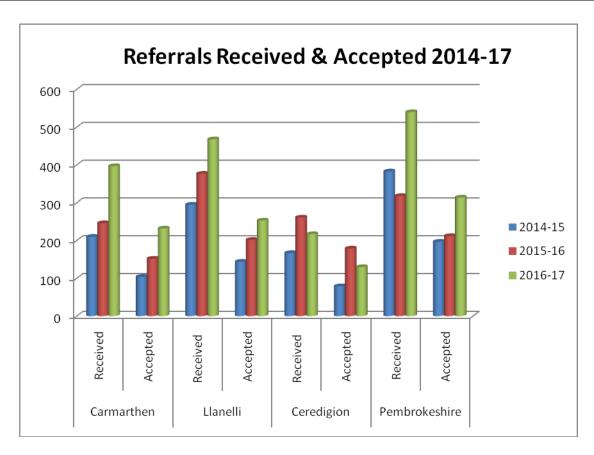
A number of comments were received on access to S-CAMHS and the waiting times which include positive and negative experiences. Comments received from School Nurses include: "waiting times for referrals seem to have improved and are timely"; "waiting times to see S-CAMHS is good and, when accepted, overall waiting time to be seen is good"; whilst a Health Visitor reported "referral criteria restrictive and pathway not clear" and "it would be helpful to have stronger links/working relationships to improve communication".

The service has, in line with other S-CAMHS Services across Wales, seen a consistent increase in referrals however the reason for referral continues to be in respect of emotional wellbeing not mental health disorders. Whilst S-CAMHS Services have increased in respect of capacity, they cannot meet every need from every service. The purpose of the Together for Children and Young People Programme was to promote resilience through early intervention and prevention and required a multi-agency approach. Whilst considerable work/developments have been achieved, there is still a considerable way to go for all agencies and services to understand their role in meeting the emotional wellbeing needs of their population, managing their own expectations and service gaps, and not to blame S-CAMHS for the lack of provision. A number of comments were received in respect of co-morbidity between health conditions and emotional health with S-CAMHS being seen as the service who should address this. However, having identified a service need, opportunities should be explored for developing additional services. CAMHS is, and remains, "Everybody's Business" (Welsh Government), however there clearly remains a high expectation that one small service should meet all the emotional and mental health needs of its population. Clinicians within S-CAMHS commented ""single point of access has provided equity across the service"; "responses to out of hours crisis has improved significantly with the new crisis team"; "gaps and shortfalls in other services need



financial support to reduce demand on S-CAMHS". A recent Service User Satisfaction Audit revealed significant satisfaction by the service delivered.

	Carmarthen		Llanelli		Ceredigion		Pembrokeshire		Total	
	Received	Accepted	Received	Accepted	Received	Accepted	Received	Accepted	Received	Accepted
2014-15	210	104	295	144	167	79	383	197	1055	524
2015-16	246	152	377	202	261	179	318	212	1202	745
2016-17	397	232	468	253	217	130	540	314	1622	929



• Single Point of Access was introduced for all referrals in 2017 within the S-CAMHS for children and young people. This system ensures that every referral is dealt with by a trained practitioner; the referrer is contacted alongside the young person and/or the Parent/Carer. Following this information gathering, a mutual decision is reached on the most appropriate service for the young person. This outcome is followed by a written response to the referrer and, where appropriate, they are signposted to the appropriate service if they do not need a mental health service ie: school counselling, Team Around the Family (TAF) etc.



- S-CAMHS has a newly developed Crisis Assessment and Treatment Team which is operational 7 days a week, who are able to provide an urgent response to a crisis situation. In particular they respond to Accident and Emergency Departments and support the Police in respect of preventing and reducing the use of Section 136 by providing a timely response (within 4 hours). The Crisis Team is also able to support local S-CAMHS Services across the Health Board area by undertaking an urgent assessment, providing additional support for young people during evenings and weekends and supporting local Paediatric and Emergency departments. This team also provides a 7 day a week service to the Paediatric ward providing mental health/psychosocial assessments for young people admitted following self harm - the benefits of this are earlier discharge with community support and a reduction in bed days, as the patients can be discharged in a timely manner following assessment. The service has been further expanded to increase accessibility, as since September 2017, the crisis service for children and young people is now operational on a 24 hour basis with the Adult Mental Health Crisis Team providing a crisis response during the hours of 21:00 hours and 09:00 hours. This is a collaborative service with adult staff receiving joint training on the needs of young people and the legal frameworks for children and young people.
- Following the recurrent funding in 2015/16 for Neurodevelopmental Disorders, a new Integrated Autistic Disorder Service (ASD) was established. All posts within this service have been fully recruited into and the service has focused on addressing the historic waiting list with excellent progress, having reduced the 6 year waiting list to 18 months. Alongside this, the service is also able to meet the new 26 week performance target for referral to assessment for all new referrals. This service also includes post diagnostic support/interventions and is linking closely with the new Integrated Autism Service (IAS) being developed within the Health Board with Adult Mental Health Services and Local Authority colleagues. Plans are underway to expand the provision of services to include working with anxiety and behaviours that challenge.

Comments received in respect of access to the ASD Service include "it is acknowledged that monies received to improve waiting times and diagnosis for ASD is making a difference". Other comments include "there are a number of young people with ADHD/ODD/ASD who are on antipsychotic medication and they should be seen by CAMHS too". Education Representative commented that "Autism Disorder Clinics (ASC) clinics are working well and reducing waiting times".



It appears that many services continue to have expectations that the responsibility for all emotional and mental health concerns, including the prescribing of medications, rests solely with S-CAMHS. This requires further exploration in addition to resources being made available to improve the interface between services and ultimately prevent children being referred to a mental health service, when their needs can clearly be addressed at a lower level.

- The majority of comments from School Health Nurses indicated "excellent links with S-CAMHS Staff" reporting that "advice could be easily sought and referrals were dealt with in a timely manner". Other practitioners in the lechyd Dda Health Team reported "excellent links and collaborative working".
- Alongside this in comparison were a number of comments received in respect of a
 lack of clarity in respect of the thresh hold criteria to access S-CAMHS was still
 restrictive and the referral pathway was not clear "referral criterion restrictive and
 referral pathway not clear". There is, therefore further work to be done to address
 this and improve communication across all services, as it is only recently that a pan
 Wales approach has been adopted to standardising referral criteria for S-CAMHS
 and this will need to be communicated and shared across all stakeholders.
- There continues to be a misunderstanding of the role and function of the S-CAMHS Service with a number of stakeholders expecting the service to provide services for all emotional distress and this is demonstrated in the high number of referrals to the S-CAMHS Service which do not meet the criteria. The S-CAMHS Service provides Primary and Secondary mental health services and there are pockets of excellent joint working such as in Pembrokeshire, where each school holds a multi-agency consultation review panel, where teachers or school nurses can discuss a young person causing concern. The Primary Mental Health Worker (PMHW) provides advice on potential solutions, signposts to other agencies and/or facilitates access to S-CAMHS Services.
- The Consultation included observations that there is a growing demand on mental health services with increased referrals, however a considerable number of referrals would benefit from support and intervention from other services such as School Counselling prior to referral to a Specialist Mental Health Service. A significant amount of time is spent by Clinicians providing alternative options to referrers.
- Access to the In-patient Mental Health Unit for children and young people has improved for our population, with a quicker response time for assessments and

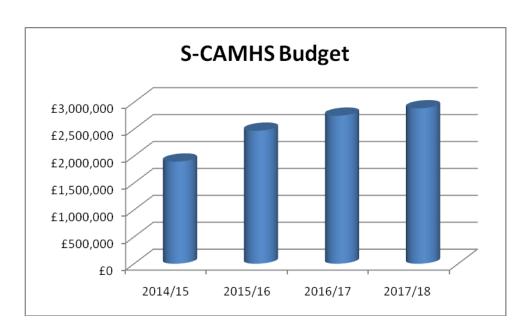


more timely access for admission. This service however is only available office hours, Monday-Friday, which means that any emergencies during the night or weekends, which require admission, result in a admission to an Adult Mental Health Ward.

Funding

• The Core Budget for S- CAMHS for the past 4 consecutive years demonstrates a year on year increase in core funding/expenditure:

Year	S-CAMHS Budget	% Mental Health Budget
2017/18	£2,887,295	4.41%
2016/17	£2,749,978	4.18%
2015/16	£2,470,913	3.91%
2014/15	£1,897,193	3.15%

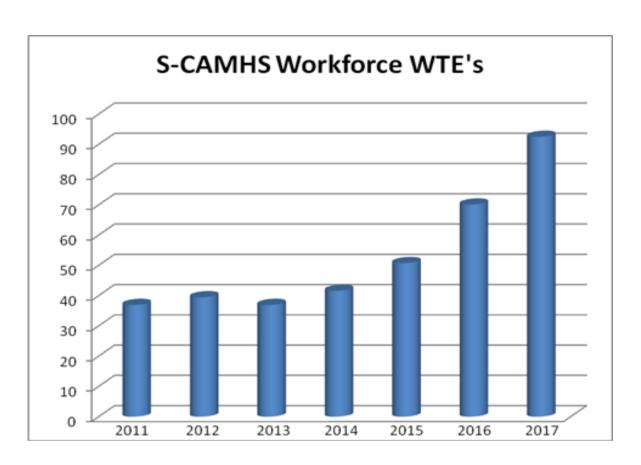


• Following the provision of additional recurrent funding Hywel Dda University Health Board received in total £873,097 for the period 2015/16. Further to this additional investment, a total of 28 new staff have been recruited which includes a range of professionals: Clinical Psychologist, Dietition, Occupational Therapist, Registered



Mental Health Nurses and Health Care Support Workers. A comment from a School Nurse supports the need for core funding "the demand on S-CAMHS is high and funding should be granted to ensure a safe, effective and efficient service can be delivered", whilst another colleague stated "more staff is required to deal with the growing demand in mental health".

- In 2016/17, further recurrent funding of £37,000 was received to strengthen joint working between the Early Intervention Team for Psychosis and the third sector. This has resulted in an innovative service development with MIND, which will provide additional support for young people to engage in training, attend college courses, voluntary work or employment.
- The budget for S-CAMHS over the past three years has improved considerably as outlined in the core budgets descriptor.
- The additional budget has enabled the S-CAMHS Workforce to increase substantially over the past 3 years as outlined below





- A number of comments were received in respect of the funding provision, highlighting that services may be unevenly distributed however the Hywel Dda University Health Board provides Mental Health Services for children across three counties and a significant number of these services are specialist services, which cover the three counties and therefore staff travel a wide geographical area.
- Following the additional funding of £129,785, S-CAMHS has developed an Psychological Therapy Service, which includes a range of psychological modalities, which has increased both the choice of psychological therapy in addition to ensuring evidence based practice is consistently applied. The additional provision has secured a new Service Lead who is also trained in Cognitive Behaviour Therapy and 3 additional Cognitive Behaviour Therapists to improve access to psychological therapy as a first line intervention. The Psychological Therapy team also includes Systemic Psychotherapists, Psychodynamic Psychotherapist and Art Psychotherapist, which ensures a range of psychological approaches dependant on need.
- The additional funding of £94,389 for Primary Mental Health Services has enabled the recruitment of additional staff and the services provided are not only for Part 1 of the Mental Health (Wales) Measure but a broader remit with referrals from all agencies being accepted and the provision of training to both Education services, YOPS and Fostering Agencies.
- The Neurodevelopmental service is an Integrated Service model between S-CAMHS and Child Health Services as historically, all services for Autistic Spectrum Disorder were seen under Child Health Services. The additional funding of £235,972, along with realigned resources from Child Health, has enabled the Health Board to provide a comprehensive assessment and post diagnostic service for ASD which is making considerable progress in reducing the historic waiting list and meeting the new 26 week performance target.
- S-CAMHS has in place, robust Service Level Agreements with the three Youth Offending Teams, which provides a Mental Health Link Nurse and access to the Mental Health Advisor for complex cases and Forensic assessments.
- S-CAMHS hosts the Early Intervention in Psychosis Service (EIP) focused on young people age 14-25 who may be at risk of developing a psychosis. This team consists of 7 staff who are trained to assess and provide Psychological treatments for this high risk group, in line with the evidence base (Nice



Guidance) and National Standards and pathways. The service is provided for At Risk Mental States and those young people who present with psychosis.

Transition to Adult Services

- Comments received in response to this area highlighted a lack of awareness of the transitional arrangements in place between S-CAMHS and Adult Mental Health Services. All young people who require transition, due to their ongoing mental health needs, would be under the remit of S-CAMHS Secondary Mental Health Services and therefore subject to a Care and Treatment Plan (Mental Health (Wales) Measure 2010). As part of this process, all professionals involved in the young person's care and treatment, including GP's and School Nurses, would be involved in the transition process. Transitions across all services are extremely anxiety provoking and therefore it is important we ensure the needs of the young person are at the centre of this process. From a comment received from a School Nurse "noticed that S-CAMHS are meeting young people in school and liasing with school staff prior to discharge which is a helpful transition process".
- The Health Board has a Transition Guidance/Pathway in place and the relationships between S-CAMHS and Adult Mental Health Services have improved through discussion and sharing of experiences, with Transition Workshops planned for the Autumn to improve this further and implement the new Admission Guidance and Young People's Passport that has been developed by the T4CYP and Barnardo's.
- The Head of S-CAMHS within Hywel Dda University Health Board chaired the
 work stream on Care Transitions for the Together for Children and Young People
 (T4CYP) which sets out a model for good transitions across services and which
 has been officially launched this year. These two documents outlined above will
 assist all Health Boards to improve the process and experiences of all young
 people who require transition.

Links to Education

• Consultation responses included an increased awareness that Schools were becoming more proactive in the emotional resilience of young people and, in



particular, the Pilots undertaken in Pembrokeshire Schools had had good outcomes. There was a clear concensus this should be rolled out across other areas and that the use of Education Learning Support Assistants (ELSA's) in Schools was having a good effect.

- School Nurses in particular reported "good links between S-CAMHS and also acknowledged the Bilingual Resource "Getting the Low Down", an emotional wellbeing resource for Education DVD, as a positive benefit, is supporting schools to address emotional and mental health issues as part of the Personal Health Curriculum.
- Comments received from an Education representative identified the need to "work
 more closely in the future on pathways to build capacity in schools so we begin to
 reduce referrals for low level needs. On the preventative side I think the work we
 have developed with CAMHS and nursing to promote integrated working is really
 showing some positive signs".
- Reference was made to the needs of children who were home schooled and children with complex needs, to ensure equity of services – the S-CAMHS Service is available for all children/young people, therefore this needs to be clearly communicated between services.
- There are examples of excellent practice where the Local Authority have commissioned additional services to address low level emotional health and wellbeing concerns. In Pembrokeshire, the Emotional Health & Being Team has made a considerable difference in the number of referrals to S-CAMHS and the referrals received are appropriate for a Mental Health Service.
- Consideration should be given to the development of new services with the Third Sector, who provide excellent programmes, however these services are reliant on recurrent funding and the majority are time-limited projects.

Angela Lodwick Head of Service - Specialist CAMHS & Psychological Therapies On behalf of Hywel Dda University Health Board Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 56

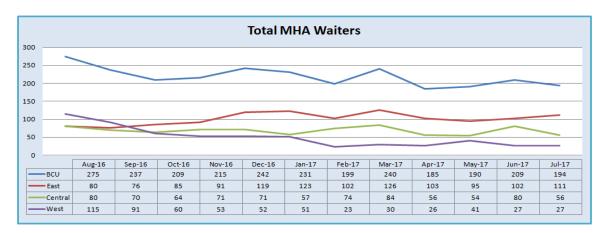
Ymateb gan: Bwrdd Iechyd Lleol Prifysgol Betsi Cadwaladr Response from: Betsi Cadwaladr University Local Health Board

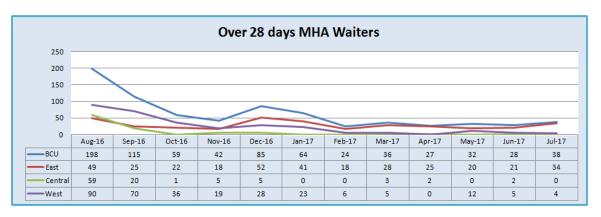
Specialist CAMHS

1. The extent to which new (and/or reconfigured) services are helping to reduce waiting times in specialist CAMHS. Whether the improvements in waiting times Welsh Government expected from CAMHS have been met. CAMHS services across North Wales have made significant improvement through investing new funding in service development in primary mental health and psychological therapies, and reconfiguring and investing in neurodevelopment services. Progress has been excellent. It is acknowledged that improvements to date need to be maintained and developed – further work is needed to make this happen, operational plans are in place.

Improvements in waiting times for primary mental health assessment and intervention met Welsh Government targets across the Health Board during 2016 – 2017. It has been challenging to maintain these improvements in all teams in light of staff turnover and maternity leave, combined with difficulties in recruiting to vacancies. New ideas are being tried to increase the appeal of North Wales to potential applicants from outside the area. The graphs below demonstrate the improvement in waiting times; all teams have met the Mental Health Measure assessment target since March 2017. Further capacity needs to be identified for all teams to meet and maintain the intervention target.









2. What the data tells us about the variations in practice (equity of access) across Wales (the following response refers to North Wales)

In preparing for the introduction of the Mental Health (Wales) Measure 2010, an integrated primary and secondary care approach to redesigning



the service for children and young people was adopted in North Wales. Entry into services for children and young people was redesigned, and all specialist CAMHS teams introduced a standard procedure for access - the specialist CAMHS single points of access. These operate on a Local Authority area basis and have developed considerably over time. They have reduced variation in thresholds for acceptance into the service and increased consistency of response through the implementation of standard access criteria. Children and young people no longer wait on waiting lists without first being discussed where necessary with the professional who has requested involvement to determine the level of need. If necessary, conversations will also be held with the parent/carer. Those who need the help of the specialist service are booked in for primary mental health assessment and where required, primary or secondary mental health services will be offered. Primary and secondary care services are available from all teams who deliver both in a seamless manner, allowing assessment and intervention to be tailored and matched to the needs of the individual. Those who do not need the direct help of specialist services but who have some needs can access help from a professional working in front line services who themselves can access support and consultation from a specialist mental health professional.

More recently, there has been a move towards delivering specialist CAMHS SPOA in communities via links into GP practice (pilot underway in Denbighshire), schools (most areas have formalised arrangements for regular contact with secondary schools), and the introduction of standardised pathways, initially in Education but with potential for roll out to other agencies for jointly managing initial risk in self harm and suicidal behaviour.

Some years ago, one area (Conwy & Denbighshire) introduced the Choice and Partnership Approach (CAPA), a framework for managing demand and throughput in specialist CAMHS. CAPA uses language to promote engagement and choice, and aims to engage with families from a position of shared responsibility for change. Anglesey and Gwynedd, and Flintshire and Wrexham have recently introduced CAPA. This will bring all teams in



line with the same framework for managing demand and throughput. This will increase consistency in the style of first appointments and emphasise goal focused working. The same outcome measures are also being introduced in all teams. This is work in progress.

3. The extent to which changes have addressed the over-referral of children and young people to CAMHS

The introduction of single points of access in specialist CAMHS has proactively invited discussion with referrers about any and all concerns about children and young people's mental health. This has allowed all the specialist CAMHS services to introduce standard responses based on need at the point of entry, resulting in an overall reduction of inappropriate referrals with signposting, and faster responses for those who need the service the most.

Work with GP Clusters and Primary health care teams to ensure that they are supported in discussing potential referrals and risk management of young people receiving care and treatment. This has been welcomed by the GPs.

4. Referrals and access to CAMHS by individual Health Board, including the restrictions and thresholds imposed by CAMHS

Specialist CAMHS SPoAs are available for children and young people age 0 – 18 years where there is a concern about emotional or mental health. Providing the child or young person is resident in the relevant Local Authority area, there are no restrictions imposed on referrers requesting help. All specialist CAMHS teams operate with standard access criteria for SpoA, standard 'offers' from SPoA and standard definitions of presentations requiring primary mental health assessment and secondary care.

As outlined in 3 above, children and young people who need the help of the specialist service are booked in for primary mental health assessment and where required, primary or secondary mental health services will be offered post assessment. Primary and secondary care services are delivered



by all teams who deliver both in a seamless manner, allowing assessment and intervention to be tailored and matched to the needs of the individual. Those who do not need the direct help of specialist services but who have some needs can access help from a professional working in front line services who themselves can access support and consultation from a specialist mental health professional.

5. Whether the changes have helped to improve specialist CAMHS' ability to respond out of hours and at times of crisis; whether out of hours care is working effectively, and specifically looking at the needs of those children and young people who present and are assessed at hospital A&E departments.

Crisis responses are not yet where we want them to be but considerable development has occurred. New funding has resulted in weekend cover in all district general hospitals. This has led to earlier completion of initial primary mental health assessments including risk assessments of young people admitted in crisis. Hospital cover is now in place as follows;

- Ysbyty Gwynedd (West Area) The CAMHs hospital team is based on the Paediatric ward and currently operate six days per week. The team undertake assessments and follow up appointments offering short packages of work where required.
- Ysbyty Glan Clwyd (Central Area) The seven day service became operational following additional recruitment in April 2017 with CAMHS clinicians based on the paediatric ward between 0900 1700 on Saturdays, Sundays and bank holidays. During the week a team of CAMHS clinicians undertake primary mental health assessments and safety planning on the ward as required. Additional recruitment has taken place with two new band 6 nurses due to commence to extend capacity for the services to provide direct same day clinic or community based urgent assessments or joint consultation to prevent avoidable hospital admissions. The team will also be involved in further self-harm consultation pathway training to professionals in non-education based third sector or statutory services.



• Ysbyty Wrexham Maelor (East Area) – A 7 day service has operated at the Maelor Hospital since April 2016 with CAMHS clinicians based on the Paediatric Ward on Bank Holidays and Saturday and Sundays from 09.00 – 17.00. They provide risk assessments, action plans and advice to staff, young people and their families. During the week days there are dedicated CAMHs clinicians that undertake risk assessments on the ward as required.

Consultant Child and Adolescent Psychiatrists have extended their working hours so that face to face emergency assessments can be carried out between the hours of 9.00 am and 5.00pm 7 days per week throughout the year. This ensures that all children and young people requiring an urgent psychiatric assessment including section 136 assessments under the mental health act can be seen within 24 hours.

The number of S136 assessments undertaken by Consultant Child and Adolescent Psychiatrists has increased:

- 2015/16 38% of S136 assessments were undertaken by Consultant Child and Adolescent Psychiatrists
- 2016/17 88% of S136 assessments were undertaken by Consultant Child and Adolescent Psychiatrists
- 2017/18 Apr Jun 77% of S136 assessments were undertaken by Consultant Child and Adolescent Psychiatrists

In addition Consultant Child and Adolescent Psychiatrists provide a regional telephone on call cover rota that allows access to advice by phone to colleagues in paediatrics and adult mental health out of hours.

Arrangements are in place for initial crisis assessments to be undertaken out of hours by adult mental health staff for 16 and 17 yr olds and paediatric staff for children up to and including age of 15 years.

6. Whether there is sufficient in-patient capacity in Wales.

Access to inpatient beds continues to be challenging. In North Wales there is very significant use of acute paediatric beds to manage brief crisis



admissions. Each of the North Wales district general hospitals now has dedicated CAMHs staff working 6/7 days per week on the acute paediatric units.

There has also been an ongoing need for out of area referrals for specialist tier 4 psychiatric in patient treatment. The graph below details the number of OOA placements each month and of those which were due to capacity in the Unit. The unit wasn't able to take admissions between April and the end of May 2017.



It has not been possible to designate age appropriate beds within adult mental health for older adolescents due to pressures within the adult mental health service and this in turn has contributed to reduced access to beds for older adolescents and a requirement for out of area referrals

Recruitment difficulties led to a temporary reduction in the North Wales tier 4 inpatient unit.

The requirement for inpatient capacity is directly linked to the quality and effectiveness of intensive community interventions and the capacity of community services to take positive risks. This has been significantly enhanced with the new investment.

There will need to be ongoing review of the requirement for access to beds and overall inpatient capacity. It is anticipated with full recruitment to the inpatient staff team and ongoing development of the community service that there will be sufficient capacity. The service are currently undertaking a review into crisis services with partners (Adult Mental Health, North Wales Police, Paediatrics, Emergency Dept, CAMHS Tiers 3 and 4, Local Authority) to review this.



When there is a need for Psychiatric intensive care this will always need to be outside North Wales as there is insufficient need to warrant development of this service in North Wales

Funding

- 7. Annual expenditure on CAMHS in cash terms and as a percentage of the overall spending on mental health, by local Health Board.
 - 2016 –17 expenditure on CAMHs £8,581,203
 - Percentage of the overall spending on Mental Health 6.63%
- 8. The extent to which access to psychological therapies for young people has improved. Whether there has been a subsequent reduction in the use of medication for young people.

All teams now offer cognitive behavioural therapy (CBT), family and systemic psychotherapy, dialectical behaviour therapy (DBT), and eye movement desensitisation and reprocessing (EMDR).

Behaviourally focused parent skills training and Video Interaction Guidance (VIG) focusing on attachment relationships is being delivered in teams where early years work has progressed. Gaps exist in the availability of Child and Adolescent Psychotherapy, Interpersonal Therapy (IPT) and behavioural interventions for those with complex difficulties. Further development is required so that all teams are able to deliver the same things to all families.

A regional approach to the assessment and management of young people presenting with eating disorders is now underway using the Maudsley model. Training has been delivered to practitioners from all teams and one consistent assessment and treatment approach is now in operation.

New funding has supported the development of 3 new posts in family and systemic psychotherapy, 1 new post in child and adolescent psychotherapy



and 1 part time post in training and supervision of CBT – accredited modules are available at Level 6 and Level 7 in partnership with Bangor University with additional modules for CBT relating to specific disorders in development. Over 40 staff have completed Level 6 and 7 modules which has increased access, raised standards and improved quality.

Neurodevelopmental services have seen an increase in funded capacity for specialist roles including clinical leadership and access to psychological interventions which were not previously available. In addition there has been an increase in capacity from Nursing, Clinical Psychology and Psychiatry for specialist input to young people with First Episode Psychosis (FEP), including delivery of psychological therapies; working jointly with colleagues from Adult Mental Health in shaping services for early detection and intervention for young people.

A plan for consolidation and further development of psychological therapies is being finalised, so priorities are clear in all teams. The goal is to further develop formulation driven approaches to the delivery of psychological therapies in the context of children's development within families. This work will also link to regular review of NICE guidelines in all teams, and to national work on the development of psychological therapies for children and young people.

We do not have access to data that can test out whether the development of psychological therapies has had a subsequent impact on prescribing of medication, and even if we had, this would not necessarily confirm a causal relationship. It is worth exploring whether there has been an increase in the number of young people who are being offered and accessing psychological therapies prior to receiving medication, and in parallel alongside the use of medication, through using audit in teams. The NICE guideline for depression was updated in March 2015 and specifically refers to considering the use of medication at the onset of treatment for moderate to severe depression in combination with psychological therapies.



9. How the additional funding has been used to improve provision for children and young people in local primary mental health support services.

The Health Board welcomed the Welsh Government investment into CAMHS this investment has led to the development of SPoA in each team and cover is now available every day of the week Monday – Friday. As outlined in answers above, access criteria and responses at the point of referral into the service are now standardised, and include the option of support to front line colleagues working in primary care, Education, Social Services and third sector agencies where children and young people's needs do not require direct input from the specialist team.

In addition, developments alongside and with local area departments of Education have led to the introduction of a pathway for managing initial risk in self harm and suicidal behaviour when presenting in schools, this work is being rolled out in all counties. A jointly led prevention of anxiety programme is also underway in all areas with local plans for development and sustainability in progress.

Support to primary care services is growing in all areas, and includes 'hubs' in schools where specialist CAMHS staff visit secondary schools on a regular basis; regular delivery of training and consultation and parallel implementation of the 5 ways to Wellbeing and Better with Books schemes. One area has worked in partnership with primary care cluster leads to develop a senior post to work alongside GPs and other staff in North Denbighshire, starting September 2017. Links to cluster leads in neighbouring areas is planned.

10. The extent to which the funding has been used to meet the needs of vulnerable children and young people, for example, children who are in care, children and young people with ADHD and autistic spectrum disorders, and those who are already in or at risk of entering the youth justice system, including those who are detained under section 136 of the Mental Health Act 1983.



West Area

- The service have recently developed guidance to provide clarity for all other health and statutory professionals about their roles and where to seek help appropriately. Primary health care team are encouraged to proactively identify Children Looked After who are presenting with emotional health difficulties. Where this highlights emotional health needs, we recommend that the Looked After Children's Nurse completes a Strengths and Difficulties Questionnaire with the young person and their carers. The CAMHS clinicians who provide consultation can support in the interpretation of these screening questionnaires. It is recommended that whenever there is an identified unmet emotional health need this is recorded. These are audited regularly by CAMHS and can inform any future service change.
- The West Service meet regularly with Anglesey Social Services. Discussions involve the appropriateness of referrals to Social Services and the pathway for these and some joint training. Development of partnership working with Gwynedd Social Services.

Central Area

- Arrangements are in place to provide a range of consultation opportunities to social services and foster carers via SPoA, working together meetings or other interface meetings across both counties.
- In Conwy joint consultation from CAMHS systemic psychotherapist in partnership with the social services therapeutic team is offered to front line social workers and team managers. The social services "Edge of care" is now attended by a specialist CAMHS clinician in order to contribute a psychological formulation based understanding of the needs of individual children and young people at risk of or entering the care of the local authority. Team managers across the two services have close working relationships which facilitate timely and appropriate responses where concerns arise about risks of placement breakdown or other increased vulnerability in looked after children.
- The Denbighshire CAMHS team has close working relationships with the social services therapeutic team held within IFSS. This facilitates early consultation, assessment and intervention for looked after children in



the authority. In addition CAMHS have a rolling 2 day placement for a member of the IFSS team to work within the CAMHS which facilitates joint learning and skill acquisition in both services and seamless care for young people requiring the support of both services.

• Bi-monthly working together meetings are held in both counties where senior clinicians, team managers and service managers meet to discuss complex cases and any learning in relation to these, agree joint service development and training initiatives and resolve or celebrate any interface issues between the services. Terms of reference are in place and action logs are completed for each meeting. At present the services are working together to develop a clear joint working pathway to best meet the needs for children looked after.

East Area

• The additional funding has increased the clinicians with dedicated time to work with vulnerable young people. A dedicated CAMHS Looked After Team offer assessment and tailored interventions to all children & young people Looked After this has also been extended to include the support for those adopted – this work is provided on a long term basis. These staff work closely with the Social Services and the Third Sector and a dedicated project for looked after children which is jointly commissioned. Regular consultation meetings are in place with the various Social Work Teams and CAMHS input into the multi-agency training programme.

A recent review of CAMHS response to Child Sexual Exploitation has been undertaken and training has been provided across North Wales for all CAMHS staff and identified leads nominated in each service. Close working relationships with North Wales Police (ONYX) and Barnardos enables improved information sharing and response to these vulnerable young people.

All Youth Justice Services (YSJ) across North Wales have seconded CAMHS staff allocated, to ensure that young people, either already within the YJS or at risk of entering the system and are involved with the Bureau, are able



to access timely assessments and interventions as required. YOT have added to this investment to meet the current demand.

The YJS CAMHS Clinicians also provide training and consultation to partners in the YJS. In Flintshire there is close working with the Substance Misuse services for those young people with dual diagnosis issues.

All YJS have access to Consultant Psychiatrists / Mental Health Advisors to consult on complex cases and are currently extending the provision from the FACTS service with the additional monies, the agreed provision to North Wales was 0.8 WTE psychology post which has subsequently been increased to a full time post – this post is likely to be appointed to on the 6th October this year and will provide additional time to general FACTS work as well as support for the Enhanced Case Management approach in Flintshire and subsequently the other YOTs in the BCUHB area. FACTS continues to work very closely with the YJB, YOT managers, MH Advisors and other stakeholders to ensure that the work undertaken by FACTS from all funding streams is in keeping with local need and national strategy.

In Flintshire YJS, the Trauma Recovery Mode / Enhanced Case Management Pilot has increased the involvement of CAMHS and positive outcomes have been demonstrated for the young people involved.

At a Strategic Level, CAMHS Management are represented on the YJS Executive Boards and attend the North Wales Criminal Mental Health Justice Board as well as Substance Misuse Area Planning Board.

The new investment has enabled the development of a specific Neurodevelopmental Service which supports children, young people and their families with diagnosis of ADHD and Autistic Spectrum Disorders. This includes assessments and tailored intervention packages, parenting programmes / support groups, group work and a helpline. Pathways have been developed in each Area. A waiting list target of 26 weeks from referral to start of assessment is to be introduced; latest figures indicate that there are 1,013 children and young people waiting for a Neurodevelopmental Assessment with the longest wait being at 86 weeks. Additional



investment is required into the Neurodevelopmental services to meet and maintain the target and to develop intervention services.

There has been a significant increase in the number of young people brought to the designated places of safety under a Section 136 of the Mental Health Act, as shown in the table below. It is important to note that of the total 16 attendances, one young person aged 16 years attended six times in April and four times during May. The young person is known to CAMHS Tier 3 and Social services, has become a Looked after Child and is now placed out of area by the LA.

This increase has occurred mainly in area East. Work is underway to review the situation and work with partner agencies and colleagues from Adult Mental Health services to address concerns and identify ways to improve the situation. Commissioning a service to support the development of participation is underway, this work will talk to young people and their families who have been admitted via Section 136 (including retrospective cases).

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
S136 Assessments Undertaken	l												
2014-15	- 1	- 1	2	- 1	- 1	4	4	3	3	0	- 1	2	23
2015-16	2	0	7	- 1	0	0	2	- 1	2	- 1	0	3	19
2016-17	4	7	- 1	2	4	4	6	3	3	- 1	3	4	42
2017-18	12	6	3	7									28

Consultant Child Psychiatrists are now available 7 days per week between the hours of 9.00 – 5.00 ensuring that all children and young people can be assessed within 24 hours. Arrangements are in place for initial assessments of 16 and 17 yr olds to be carried out by adult psychiatrists out of hours. Paediatric medical staff are available to carry out initial medical assessments of children aged up to and including 15 years out of hours

Consultant Child Psychiatrists are available by phone on a regional rota out of hours to provide telephone advice



Young People Not in Employment Education or Training - ADTRAC

CAMHS across North Wales is directly involved in a new three year European Social Funded project focusing on young people age 16 - 24 years who are not in employment education or training. In close partnership with Coleg Llandrillo Menai and all six Local Authorities, mental health practitioners and Assistant Psychologists will work as part of Local Authority hosted multidisciplinary teams to support non specialist staff and young people in addressing emotional and behavioural difficulties which create barriers to work and/or education, and where necessary, facilitating referral onto core services.

11. The effectiveness of current planning and commissioning arrangements to address the needs of young people who have early onset of a severe mental illness, such as psychosis.

A North Wales Steering Group has been established, meeting on a monthly basis. Representatives from all areas attend the meeting, which is chaired by Dr Mike Jackson, Consultant Clinical Psychologist in first episode psychosis. The purpose of the steering group is to liaise and network, and establish and agree clear plans for development and sustainability.

Dedicated staffing in the teams for the First Episode Psychosis service, established through new funding, are as follows:

West – 1 Consultant session, 0.30wte Nurse and 0.30wte Psychology. East – 1 Consultant session, 0.40wte Nurse and 0.40wte Psychology. Central – 1 Consultant session, 0.30wte Nurse and 0.30wte Psychology. In area West, a dedicated team has been established, building on an existing arrangement within adult mental health clinical psychology; this has resulted in new jointly funded clinical psychology and nursing posts working entirely within the first episode psychosis speciality. This is the model aspired to for all areas. Different arrangements currently exist in areas Central and East with dedicated CAMHS sessions from disciplines as outlined above. Commissioning additional capacity to add to these



sessions is the goal, the steering group is leading the development of a Business case to address these gaps.

Transition to Adult Services

12. How well planned and managed transitions to adult mental health services are

A shared policy is now in place, jointly developed across Adult Mental Health and CAMHS, which was launched in March 2016, implementation of which is due to be audited, to include feedback from young people and their families. Observations thus far indicate that transition needs a lot more work and much earlier conversations between services to ensure the continuity of care, including a requirement for Adult Mental Health to identify a named link sooner.

Links with Education (emotional intelligence and healthy coping mechanisms)

- 13. The work being done to ensure children and young people are more resilient and better able to tackle poor mental well-being when it occurs including:
 - a. The development of the Health and Wellbeing Area of Learning and Experience as part of the new curriculum

Within BCUHB there is a North Wales Transformation Group with representation from the Local Authorities - Social Services and Education, Voluntary sector, North Wales Police, Youth Justice; and health services - Midwifery, Paediatrics, CAMHs, Health Visiting School Nursing, Disabilities, Adult mental Health, Safeguarding, Public Health Wales.

This group has been discussing the development of the Health and Wellbeing Area of Learning and Experience within the new curriculum and are keen to contribute to developing the vision and key deliverables for this.



Further discussions with the Association of Directors of Education Wales are planned.

The six Local Authorities (directors and heads of service) and the Health Board directors meet on a monthly basis to discuss shared priorities, the needs of children and young people are a high priority for this group, Public Service Boards and Part 9 Board. Specifically the prevention of Adverse Childhood Experiences and intervention to support those affected, the First 1000 days and children with complex needs. Building child and family resilience is a shared goal for partners.

b. Children's access to school nurses and the role schools nurses can play in building resilience and supporting emotional wellbeing

A baseline assessment of the All Wales Standards for School Nurses for the promotion of Emotional Wellbeing and Supporting the Needs of School Age Children has been undertaken by the Child Psychology Lead with School Nursing Service Managers and Operations Manager

Each of the 22 standards within the competency framework have been RAG scored for each Area and initial discussions around actions required to achieve compliance were held. A baseline document is to be produced by the end of August 2017 along with an Action Plan detailing priorities by quarter.

c. The extent to which health, education and social care services are working together.

Children's Services are aware of the WG proposal to pilot two 'CAMHS-Schools In-reach' projects in North Wales, one in Denbighshire and one in Wrexham. Strong joint working relationships already exist in North Wales between CAMHS and Education, the pilots will therefore build on work that is already underway between specialist CAMHS and Education in each area. The pilots are planned to run from the end of 2017 to the end of 2020, allowing for two full academic years of intervention.



Local work to identify leadership roles and define how each pilot will work is now required. It is important that new development dovetails with existing arrangements and interventions to avoid duplication and wherever possible to address gaps.

Gwynedd and Mon are going ahead with the Nurturing Schools programme. This work is being led by the CAMHS Education lead. The National Nurturing Schools Programme is a programme that allows staff to develop and embed a nurturing culture throughout their schools, enhancing teaching and learning, promoting healthy outcomes for children and young people, all by focusing on emotional needs and development as well as academic learning in a whole–school environment. The programme is based on the six principles of nurture that have successfully underpinned nurture groups for over 40 years but does not replace nurture groups as a more focused intervention for those identified in need of nurture group provision.

As referred to earlier the Self Harm Pathway is being rolled out with each Education Authority. This has included training of teachers and identify a champion within the school to take a lead. This pathway is being rolled out across north Wales, with the plan to extend it further to Primary Care and North Wales Police.

d. The take up and current provision of lower level support and early intervention services, for example, school counselling services.

As outlined above, regular contact with secondary schools including school based counsellors, delivery of SPoAs, delivery of consultation and training provision is underway in all areas. Specific early and preventive interventions led by CAMHS include the prevention of anxiety cognitive behavioural focused 'Friends' suite of programmes; Seasons for Growth, a programme focused on loss and bereavement; Five Ways to Wellbeing and Better with Books; each Local Authority has engaged in discussion and delivery of programmes is negotiated and driven locally with development at different stages. Data on the numbers of children and young people who have benefitted directly from these interventions is not currently available.



School Counselling data is available through Education services.

Feedback from Stakeholders - Local Authorities, Therapies and Youth Justice

The BCUHB Children's Transformation Group has representation from the Voluntary sector, Youth Justice, Police, Local Authorities and all aspects of children's health services. This paper was shared with the group who have provided comments.

The theme running through these comments included the need to work more closely in partnership with the Local Authority and Youth Justice to enable those children experiencing mental health crisis' to have more timely joined up service provision.

The Local Authorities that responded do not believe that they have seen the impact of the WG investment, they have not seen a reduction in referrals to social services for children with mental health needs or a reduction in their out of area placements.

Two of the Local Authorities raised issues regarding CAMHS practitioners advising that children needed to be in a stable placement for therapy to be commenced, this is being addressed locally.

Although CAMHS and Social Services per Local Authority meet at a practitioner and or team leader level, strategic meetings are not happening in four out of the six Local Authority Areas which will be addressed.

Cynulliad Cenedlaethol Cymru | National Assembly for Wales

Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee Ymchwiliad i Gwella Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People

EMH 11

Ymateb gan: Bwrdd Iechyd Addysgu Powys Response from: Powys Teaching Health Board

Lead	Executive Director of Primary, Community Care and Mental Health	
Director		
Author	Julie Richards, Women and Children's Service Manager	
	Mary O'Grady, Head of CAMHS and LD	
Service	Child and Adolescent Mental Health	

Inquiry	Powys Response
Specialist CAMHS	
The extent to which new (and/or	The current service provision is predominately reactive
reconfigured) services are	with little opportunity for proactive opportunity to
helping to reduce waiting times	focus on creating resilience for dealing with emotional
in specialist CAMHS. Whether	health and wellbeing pressures such as exam pressure
the improvements in waiting	or skilling up stakeholders with Mental Health first aid
times Welsh Government	skills.
expected from CAMHS have	
been met.	Waiting times have fluctuated over the past year with
	periods when the target has been exceeded and
	periods when it has been of concern. This has been
	due to increased referrals over some periods and also
	a reduction in staffing. The addition of dedicated time
	for crisis work ensures that the 48 urgent assessments
	are completed on time.
	The service received an increased number of referrals
	between January and March 2017 which has adversely
	affected the targets both in respect of assessment and
7	interventions. Due to increasing demands, inadequate udalen y pecyn 50

responsiveness and non-compliance with Mental Health measure a CAMHS service review is currently being undertaken.

The 1st stage approach of the review has been undertaken with the following scope:

- Primary Mental Health and Specialist CAMHS provision for Children and Young People in Powys
- Specialist CAMHS provision for Children and Young People in Powys
- Administrative and infrastructures to support Primary Mental Health & CAMHS.

It is recognised that similar work should be considered for the Emotional Health and Wellbeing agenda and the Together for Children and Young People (T4CYP) framework.

What the data tells us about the variations in practice (equity of access) across Wales

The outcome of the All Wales Benchmark exercise (2016) reflected a positive comparative picture for Powys but there some key points to consider such as the higher senior nurse bands and plans for managing DNA rates (7% for Powys) such as a text service to follow up.

The outcomes from the External Quality Network for Community CAMHS (QNCC) which included patient experience and identified key areas for development

- Proactive offer of training, development and consultation to wider stakeholders
- Initial appointment has been offered in a timely way but delay from assessment to intervention plans
- All stakeholders not being able to directly refer

Variance on availability of identified duty doctor

The CAMHS service review will be able to utilise the information from the National Benchmarking report and recommendations from QNCC to improve services.

Care and Treatment plan audit for Powys CAMHS – There was excellent feedback on the standard of Care and Treatments plans, Smart orientated goals and evidence of person centred planning. They also highlighted the compliance with WARRN, an exemplar example of person centred letter to support transition to Adult services and relationships / engagement with young people, parents / stakeholders such as Education.

The extent to which changes have addressed the over-referral of children and young people to CAMHS

In Powys there is still a view of over referrals to CAMHS. PMHW posts are now filled therefore discussion with relevant refers including GP's is now taking shape. The CAMHS service review is undertaking an audit of 3 months worth of referrals to understand:

- Where the referral came from
- What the referrer was looking for
- How the service met the need
- Patterns of referral and demand

By developing this level of understanding, the new service model will be better able to address the over-referral of children and young people to CAMHS.

Referrals and access to CAMHS by individual Health Board, including the restrictions and thresholds imposed by CAMHS The table below highlights that referral numbers have continued to stay high. The CAMHS review currently being undertaken has led to a more detailed review of referrals with a breakdown of the GP referrals as part of the Welsh Government Mental Health Measure with the service now considering two figures, GP referrals (Mental Health Measure) and in brackets all referrals.

The timeliness of assessments and interventions has recently been an area of concern and although the target of 80% has not yet been achieved the position is improving.

	May	June	July
No of	40 (51)	27 (43)	35 (53)
referrals			

Despite the continuation of increasing referrals the service has been able to address the target figure and as can be seen from the table below the service is almost on target. The service utilised all staff who are able to do assessments i.e. crisis and CITT staff who would not normally undertake this task as routine to their posts.

Assessments	May	June	July	
Within 28	22 (59.5%)	9 (33%)	15 (78.9%)	
days				
Between 28	7	8	2	
and 56				
57 +	8	10	2	

Concentration on undertaking assessments and the increased number of referrals can have a knock on effect to targets for both assessment and interventions. The service has also addressed the situation and again the target is almost met.

Interventions May June July	s Mav Ju	lune	July
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Within 28	9 (40.9%)	3 (17.6%)	11 (78.5%)
days			
Between 28	7	7	1
and 56			
57 +	6	7	2

The issues raised above and the structure of the team are being addressed in the CAMHs review focusing on demand and capacity.

	May	June	July
Care and	96.6%	96.3%	100%
treatment			
plans			

Whether the changes have helped to improve specialist CAMHS' ability to respond out of hours and at time of crisis; whether out of hours is working effectively, and specifically looking at the needs of those children and young people who present and are assessed at hospital A&E departments.

The service has recently faced a number of escalating concerns and crisis situation with increase demand / referral to specialist CAMHS service, challenges with geography and links to commissioned services and timely access to crisis & tier 4 pathways when critical situations arise.

Powys does not have an A & E therefore all young people presenting in A & E do so in neighbouring DGH's. This can be up to seven hospitals with two being across the border in England. This gives some additional complications as service specs each area do differ. This is further complicated in England as arrangements are different for admission to Tier 4 beds. The situation then for Out of Hours is an added complication.

Significant problems are experienced in the North East of Powys with vulnerable young people presenting to Royal Shrewsbury Hospitals (SaTH). The cross border challenges often result in PTHB CAMHS patients

experiencing unacceptable delays in assessment and treatment when accessing hospital services through A&E in SaTH.

The RAID service available in SaTH A&E is delivered by South Shropshire Foundation Trust and is an adult only service. In addition, SaTH are not responsible for the delivery of CAMHS in Shropshire. SaTH are only been able to manage the situation by holding the patient in A&E, which is not a conducive environment or, by admission to a general medical bed while waiting for a mental health assessment and therefore fulfilling their duty of care.

Many are young adults and not suitable for paediatric ward admission nor is it a suitable environment in the majority of cases.

Staff are doing their best to respond and provide effective care for young people with complex needs, but there is definite room for improvement with strengthened interagency relationships, care coordination and oversight.

Whether there is sufficient inpatient capacity in Wales Powys does have young people in inpatient Tier 4 units in England due to capacity within Wales and the appropriateness of units.

There continues to be ongoing delay in arranging Tier 4 admission with a recent case taking 14 days (26th August until 5th September). The challenges of WHSCC commissioning, all Wales gatekeeper roles and Psychiatric completion of Forms 1 and 2 will be raised at a planned roundtable discussion to influences

changes in process that are needed for the future Powys CAMHS model.

Funding

Annual expenditure on CAMHS in cash terms and as a percentage of the overall spending on mental health, by local Health Board

The direct spending on CAMHS (budget) is £1.201m (this excludes WHSSC or commissioned services).

The allocation for the Health Board is £301.618m, therefore CAMHS is 0.39% of the total allocation for the Health Board.

The total Mental Health budget is £23.699m (£22.498m MH + £1.201m CAMHS). CAMHS equates 5.06% of the mental health total budget.

The extent to which access to psychological therapies for young people has improved. Whether there has been a subsequent reduction in the use of medication for young people.

Powys does not currently record the number of young people on medication in a way that can be compared between periods. We are therefore not in a position to ascertain whether the changes to psychological therapies and any changes that this has made in the reduction in medication.

Powys is currently undertaking a review of its CAMHS services to ascertain if the structure is appropriate for the needs of the young people.

How the additional funding has been used to improve provision for child and young people in local primary mental health support services.

The CAMHS service benefitted from Welsh Government investment to develop a number of posts to support the primary mental health and specialist CAMHS service which has included the implementation of the Crisis Intervention Treatment team (CiTT), Crisis Intervention Practitioner roles, High Intensity posts and Psychological wellbeing practitioner.

Powys now has 3 primary mental health workers who are working with schools, partner agencies and GP's.

The extent to which the funding has been used to meet the needs of vulnerable children and young people, for example. children who are in care. children and young people with ADHD and autistic spectrum disorders, and those who are already in or at risk of entering the youth justice system, including those who are detained under section 136 of the Mental Health Act 1983.

Following a long period of recruitment challenges, we have now successfully appointed a Clinical Nurse Lead for the Neurodevelopment service who is due to start on the 16th October 17, This recruitment will enable us to extend the existing SCAT process into a wider Neurodevelopmental service. We are also interviewing for a band 6 Neurodevelopmental Nurse for the North of Powys.

CAHMS and the Youth Justice Service are working together on the development of a psychologist post to advice and work with young people through the Enhanced Case management model but combining it to provide support for children and young people who are LAC and experience many changes of placement.

CAMHS provide a CPN to the YJS to support those children and young people who are in the criminal justice system or are at risk of entering it.

Powys has very few young people detained under section 136 of the Mental Health Act but nevertheless work constructively with partners when this does occur. These young people would fall into the remit of the Crisis workers.

The effectiveness of current planning and commissioning arrangements to address the needs of young people who have

The funding provided for young people who have early onset psychosis was incorporated into the funding for the Crisis Practitioners in Powys.

early onset of a severe mental illness, sus as psychosis.

The Crisis Practitioners case manage these cases. All Adult Mental Health Services have recently returned to Powys and it is therefore now timely to discuss the planning and commissioning of such services.

Transition to Adult Services

How well planned and managed transitions to adult mental health services are.

Transitions to adult mental health services in general are well planned. There is a transition policy in place which is being reviewed in light of the guidance that has been recently published in T4CYP. This will also form the basis of transitions planning across children and young people, not just in relation to mental health.

There is a transitions working group and a regular monthly meeting to consider all young people in transition.

Links with Education (emotional intelligence and healthy coping mechanisms)

The work being done to ensure children and young people are more resilient and better able to tackle poor mental health well-being when it occurs including:

 The development of the Health and Wellbeing Area of Learning and Experience as part of the new curriculum. Schools in Powys are positive about the focus on Wellbeing in the new curriculum. There is wide, and growing understanding of the importance of readiness to learn, to learning.

Several pioneer schools are already implementing parts of the curriculum into their whole -school approach. In addition, there are many ways in which schools are already supporting pupil's mental health and well-being. For example, our regional consortia, ERW, has provided training in Emotion Coaching and Attachment Awareness.

Schools support (and usually host) TAFs (Teams Around the Family), working with Action for Children (Primary) and the Youth Intervention Service (Secondary). YIS meet with High schools termly to

review all their pupils, focussing on attendance, exclusions and pupils at risk of becoming 'neets' (not in education, employment or training.

Most Primaries have adopted the Incredible Years approach and support/signpost to parenting classes. Many run nurture groups and similar programmes (e.g. Thrive, Kiva and more) to support pupils holistic needs. Many High schools run Kiva or other supportive approaches and have counsellors available for pupils. In short, the new focus on well-being will 'spotlight' and increase the good work that is already taking place.

PTHB are taking part in the CAMHS schools in-reach project and are one of 3 pilots over the course of 2017 to July 2020, ensuring two full academic years are covered. Working with North Gwent, services in South Powys will work to better link schools, health and social services using a multidisciplinary model and formal "face to face" liaison combined with a telephone model. with regular, named link professionals working across schools and health teams. To reduce emotional distress and prevent mental illnesses by offering early support, and appropriate referrals and interventions as appropriate. This will be achieved through:

- Support for teachers to better understand childhood distress, emotional and mental health problems, and reduce stress in teachers concerned about their pupils. To be achieved through education and up-skilling teachers to recognise and deal with low level mental and emotional distress within their competence;
- Ensuring that when teachers identify issues which they consider outside their competence and skills then liaison, consultancy and advice is available in a timely fashion from CAMHS to enable the young persons needs to be met either by CAMHS or to

- advise where best to refer on (e.g. Local Primary Mental Health Support Services), and to support the teacher and school in providing for the young person's educational needs; and
- Ensuring systems are in place to share appropriate information between CAMHS and schools, shared care arrangements are agreed between CAMHS and schools for those young people requiring more intensive support, and that arrangements are in place to escalate/de-escalate as the young person's needs dictate.

These pilots are linked to other agendas aimed at improving the emotional wellbeing of children and young people. An integrated approach is important to ensure the best possible outcomes for children and young people, in line with the Well-being of Future Generations (Wales) Act 2015:

- The development of the new curriculum and in particular the Health and well-being Area of Learning and Experience (AoLE).
- Changes to Initial Teacher Education to ensure practitioners are equipped to deliver the new curriculum, using research-informed practice.
- Changes to the professional learning approach for teachers, which offers consistency of approach for teachers.
- School improvement plans, and the importance of a comprehensive 'whole school' approach to well-being.
- The Adverse Childhood Experiences (ACE) agenda and the establishment of the ACE Support Hub.
- Families First which aims to improve outcomes for families to ensure they are confident, nurturing and resilient and enjoy healthy relationships.

 The Welsh Network of Healthy School Schemes (WNHSS) – all of the proposed pilot schools are part of the network.

Expected outcomes of the pilot:

- Teachers feel more supported and able to mange low level problems without anxiety. Measured through questionnaires and evaluation interviewing.
- Children are more emotionally resilient and fewer require assessment by specialist CAMHS as issues are identified and resolved earlier, and there are fewer inappropriate referrals to CAMHS.
- Earlier identification of those few children who are developing serious mental health problems with appropriate referral on to services and reduced later demand on provision
- 2. Children's access to school nurses and the role schools nurses can play in building resilience and supporting emotional wellbeing.

All school nurses are trained in mental health first aid and deliver the APAUSE programme which aims to develop positive changes in young people's knowledge, attitudes and behaviour around sex and relationships, including myth-busting, resisting unwanted peer pressure and raising confidence and self-esteem.

3. The extent to which health, education and social care services are working together.

PTHB and Powys County Council continue to work closely together. This is assisted by the Chief Executive of PTHB having a joint role of Strategic Director of People within Powys County Council with responsibility for both Children and Adult Social Care.

PTHB are currently engaging in a recommissioning exercise with education and social care colleagues regarding the Families First funding.

The Neurodevelopment service will use a single point of access, managed on a partnership basis.

Counselling services are commissioned through the CYPP and families first steering group.

4. The take up and current provision of lower level support and early intervention services, for example, school counselling services

Lower level support provision is mainly offered through the:

Youth Intervention service

This is a targeted intervention through families first commissioning and managed through the youth service. All young people are voluntarily referred to the service a 6 month snap shot shows issue.

Jan – April 17 – 139 young people were supported individually. 175 young people supported through group work. They have supported schools to run sessions on emotional wellbeing, Joe Blagg, FRIENDS and in 3 high schools in the North of Powys the YIS worker continues to run basketball sessions to promote constructive use of leisure, team work and health lifestyles. The reason for referral that give an indication that it would be linked with emotional and metal health are as follows:

Anger - 15
Emotional wellbeing - 77
Learning and behaviour - 64
Self esteem 34
Family issues 16
Experiencing mental health issues - 3

Staff have been trained in CBT approaches to assist in the direct intervention with the young people for those young people who would benefit from such an intervention.

School and online counselling

This is provided through commissioned services. In 2016 - 17 the number of young people accessing the service was Q1 Q2 Q3 Q4 School 200 168 174 200 based online 138 175 193 174 Average new referrals per month were 43 over the year this breaks down as TAF in 2016/17, there were 76 TAF cases which showed an improvement in their Health & Wellbeing out of 88 cases (86.4%).

CYPE(5)-05-18 - Papur 10

Eitem 5

Cynulliad Cenedlaethol Cymru | National Assembly for Wales Y Pwyllgor Plant, Pobl Ifanc ac Addysg | Children, Young People and Education Committee

Ymchwiliad i Gwella Iechyd Emosiynol ac Iechyd Meddwl Plant a Phobl Ifanc | Inquiry into The Emotional and Mental Health of Children and Young People EMH 38

Ymateb gan: Pwyllgor Gwasanaethau Iechyd Arbenigol Cymru Response from: Welsh Health Specialised Services Committee

1 Background

- 1.1 In 2009 there was consultation on specialised services for Wales, which recommended improvements on how the NHS in Wales planned and secured specialised services. Following this consultation, in 2010 the seven Local Health Boards in Wales established WHSSC to ensure that the population of Wales has fair and equitable access to the full range of specialised services. In establishing WHSSC to work on their behalf, the seven Local Health Boards recognised that the most efficient and effective way of planning these services was to work together to reduce duplication and ensure consistency.
- 1.2 Accordingly, WHSSC is a joint committee of each Local Health Board in Wales. It was established under the Welsh Health Specialised Services Committee (Wales) Directions 2009 (2009/35). The Joint Committee was a new arrangement and, brings Local Health Boards in Wales together to plan specialised services for the population of Wales. This is a fundamental change in the way these services are planned and has required the creation of new systems and processes to reflect these new arrangements. These have included completely new corporate and financial reporting arrangements. WHSSC is a "hosted body" and at the moment it is hosted by Cwm Taf University Health Board.
- **1.3** WHSSC plans, secures and monitors the quality of a range of specialised services. The specialised services include mental health services, which itself includes specialist perinatal beds.

1.4 In terms of budget, every year WHSSC receives money from the LHBs to pay for the specialised healthcare for everyone who lives in Wales and is entitled to NHS care. The Chief Executives of those health bodies are members of the Joint Committee who meet and decide how much of their annual budgets will be allocated to WHSSC. The Joint Committee is chaired by an Independent Chair who is appointed by the Cabinet Secretary for Health, Wellbeing and Sport. The amount of money which is allocated is based on the previous year's budget and what demands were made during a particular year for a particular type of specialised service through an agreed Integrated Medium Term Plan (IMTP).

2 Specialist CAMHS Services

- 2.1 Current Commissioning Arrangements WHSSC is only responsible for commissioning inpatient provision for CAMHS (age 12-17 inclusive) on behalf of the seven local health boards in Wales. Two Local Health Boards are commissioned by WHSSC to provide this service for Welsh residents as follows:-
- 2.1.1 Betsi Cadwaladr University Health Board (BCUHB) provides 12 beds on a single ward for the North from the North West Adolescent Service (NWAS) which is located at Abergele Hospital. A 2nd 7 bedded ward is not currently commissioned.
- 2.1.2 Cwm Taf University Health Board (CTUHB) provides 15 beds for the South from Ty Llidiard which is located on the Princess of Wales site at Bridgend. These beds are provided flexibly over the 14 bed main ward & a 5 bed high intensity area. This arrangement was introduced in April 2015 following new investment by WHSSC in excess of £600k.
- 2.1.3 In addition to these beds WHSSC commissions services from other non NHS Wales providers through a National Framework Agreement in the first instance and then from other designated service providers on an individual cost per case basis.

- 2.1.4 Access to all inpatient beds is controlled by clinical gatekeepers who work in the 2 NHS units. The responsible clinician in a Health Board will refer a patient to the gatekeeper for an assessment and a clinical opinion indicating the type and level of service will be established. If an inpatient stay is required the gatekeeper will consider if the patient needs can be met by the NHS service and arrange the admission. The 2 NHS services do not provide services for Forensic (Medium or Low Secure) patients or some specific patient needs eg primary LD.
- 2.1.5 If the NHS service cannot admit patient due to capacity or specific needs the Health Board will identify a suitable placement from providers on the National Framework and make referral. WHSSC will confirm funding at the agreed daily bed rate to the provider by issuing a patient placement agreement on receipt of funding request form supported by letter from clinical gatekeeper.
- 2.1.6 If no framework beds are available the same process is completed but funding needs to be agreed at a daily bed rate on an individual basis.
- 2.1.7 WHSSC is only responsible for Tier 4 inpatient services but the new £7.65m investment by Welsh Government has increased support to CAMHS patients in the community and the enhanced community support provision in LHBs has both reduced lengths of stay in inpatient services and prevented inpatient admissions.

3 Inpatient CAMHS Provision

3.1 NHS Units

3.1.1 WHSSC pays the provider Health Boards for the Inpatient CAMHS units as a contract line of its Long Term Agreement. The contract is performance managed throughout the year and reviewed on an annual basis.

The 2017/18 contract values are shown below:-

BCUHB - 12 bed NWAS service £2.766m

- 3.1.2 Since the expansion of the community intensive treatment teams and the introduction of the new flexible arrangements at Ty Llidiard the number of out of area placements in the South has reduced significantly.
- 3.1.3 The impact of these teams in the North has been adversely affected by the significant workforce problems experienced in both the inpatient and community services in BCUHB. The inpatient service has been operating on reduced bed capacity over the last 12 months but WHSSC have agreed recovery plan with BCUHB and the service is expected to increase its bed capacity back to commissioned levels over the next few months.
- 3.1.4 The direct consequence of these problems has been a marked increase in out of area placements from BCU with additional 6-8 patients in beds over last 12 months.

3.2 Out of Area Placements

- 3.2.1 A National Framework Agreement for non NHS Wales CAMHS inpatient beds was introduced in April 2015 following the success of an earlier Framework for Adults with Mental Health & Learning Disabilities. This Framework was signed off by the Minister and is overseen by the Quality Assurance and Improvement Team (QAIT) working on behalf of WHSSC and the LHBs. Providers on the Framework agree to deliver services against set of standards and are audited by QAIT to provide quality assurance of the services used.
- 3.2.2 Whilst NHS Wales does not have any secure CAMHS inpatient beds there is a new Low Secure provider (Regis Healthcare) on the Framework whom offer services within Wales at Ebbw Vale Hospital. The majority of Welsh patients needing this level of care have been placed in Wales with this provider since the inception of the Framework.

- 3.2.3 The total budget for CAMHS out of area placements for 2017/18 is £2.752m with a further £1.301m for Forensic patients in Medium or Low Secure care.
- 3.2.4 In 2014/15 prior to the Framework Commencement and new investment WHSSC funded 6,392 beddays in out of area CAMHS beds. By 2016/17 this had reduced significantly to 3,926 beddays a reduction of 39%.
- 3.2.5 It should also be noted that 2,133 (54%) of the 3,926 beddays in 2016/17 were provided by Regis Healthcare in Wales at Ebbw Vale Hospital.
- 3.2.6 Over the 3 year period from 2014/15 to 2016/17 the number of beddays provided in England has reduced by more than 70% from 6,392 to 1,793.
- 3.2.7 Further details of the number and type of out of area placements are attached in Appendix 1.



Section recovered as requested by Welsh Health Specialised Services Committee

Vaughan Gething AC/AM Ysgrifennydd y Cabinet dros lechyd a Gwasanaethau Cymdeithasol Cabinet Secretary for Health and Social Services

Huw Irranca-Davies AC/AM
Y Gweinidog Gofal Cymdeithasol a Phlant
Minister for Children and Social Care

Ein cyf/Our ref: MA P HID 4289 17



Llywodraeth Cymru Welsh Government

Lynne Neagle AM
Cadeirydd, Pwyllgor Plant,
Pobl Ifanc ac Addysg
Cynulliad Cenedlaethol i Cymru
Bae Caerdydd,
Caerdydd
CF99 1NA

22 Ionawr 2018

Annwyl Lynne,

Yn dilyn y Pwyllgor Plant, Pobl Ifanc ac Addysg a gynhaliwyd ar 22 Tachwedd 2017, ysgrifennom atoch chi ar 1 Rhagfyr gan roi rhagor o wybodaeth yn deillio o drafodaethau yn y cyfarfod hwnnw. Fe wnaethom gynghori, ar gyfer 2018-19, y byddai'r dyraniadau Dechrau'n Deg a Theuluoedd yn Gyntaf i awdurdodau lleol yn cael eu cynnal ar lefelau 2017-18 - £76.052m a £38.352m yn y drefn honno.

Yn unol ag arferion cyllidebol cyffredin, dros nifer o flynyddoedd mae dyraniadau grant i awdurdodau lleol ar gyfer Teuluoedd yn Gyntaf a Dechrau'n Deg wedi cynnwys elfen o orraglennu, h.y. mae'r cyllid a ddyrannwyd yn fwy, o ryw gymaint, na'r gyllideb sydd ar gael. Mae gor-raglennu yn helpu i sicrhau bod cyllidebau yn cael eu gwario'n llawn, gan osgoi achosion o danwario.

Yn 2018-19 mae gan yr Awdurdodau Lleol y gallu i symud cyllid rhwng nifer o raglenni grant. Nod yr hyblygrwydd hwn yw helpu i wella ac integreiddio'r ddarpariaeth gwasanaethau er mwyn cefnogi'n well deuluoedd a phobl sy'n agored i niwed yn eich ardal. Bydd hyn hefyd yn eu helpu i reoli a lleihau achosion posibl o danwario. Rydym felly wedi adolygu ein trefniant gor-raglennu ac wedi penderfynu nad oes angen y lefel bresennol o orraglennu bellach, a bod defnyddio'r hyblygrwydd cyllid sydd nawr ar gael yn ffordd well o reoli tanwario. Mae lleihau lefel y gor-raglennu yn beth doeth a synhwyrol er mwyn osgoi gorwario

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

Mae dyraniad yr Awdurdodau Lleol ar gyfer 2018-19, felly, wedi'i leihau fymryn lleiaf o 1.8%. Nid ydym yn disgwyl i'r gostyngiad hwn effeithio ar y gwasanaethau a ddarperir. Mae cyllidebau Teuluoedd yn Gyntaf a Dechrau'n Deg yn parhau ar yr un lefel a 2017-18.

Yn gywir,

Vaughan Gething AC/AM

Ysgrifennydd y Cabinet dros Iechyd a Gwasanaethau Cymdeithasol Cabinet Secretary for Health and Social Services **Huw Irranca-Davies AC/AM**

Y Gweinidog Gofal Cymdeithasol a Phlant Minister for Children and Social Care Kirsty Williams AC/AM Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education

Llywodraeth Cymru Welsh Government

Eich cyf / Your ref

Ein cyf / Our ref : MA(P)/KW/4648/17

Lynne Neagle AC Cadeirydd Y Pwyllgor Plant, Pobl Ifanc ac Addysg

23 Ionawr 2018

Annwyl Lynne,

Mae'n bleser gennyf ddarparu rhagor o wybodaeth am Gymhwyster Bagloriaeth Cymru (CBC).

Statws Bagloriaeth Cymru Ôl-16

Rwy'n annog pob ysgol a choleg i symud tuag at fabwysiadu CBC ar ei newydd wedd mewn dwy brif ffordd: drwy'r cyfoeth o dystiolaeth ategol a'r dull mesur perfformiad arfaethedig.

Yn gyntaf, mynegodd *Adolygiad o Gymwysterau ar gyfer pobl ifanc 14 i 19-oed yng Nghymru*, Estyn¹ a Chymwysterau Cymru² yn glir fod CBC yn werthfawr – yn enwedig lle y caiff ei fabwysiadu'n llawn gan fod ystod ehangach o weithgareddau i bobl ifanc yn y colegau a'r ysgolion hyn yn aml. Mae Tystysgrif Her Sgiliau newydd CBC yn gymhwyster Lefel 3 wedi'i raddio ac mae wedi ychwanegu mwy o drylwyredd at y cymhwyster. Roedd datblygiad CBC yn seiliedig ar dystiolaeth ac yn cynnwys Sefydliadau Addysg Uwch, cyflogwyr ac arbenigwyr o bob cwr o'r DU. Mae'r dull hwn yn gweithio. Ceir cefnogaeth gyffredinol i CBC. Nododd Cymwysterau Cymru yn eu hadroddiad ym mis Mawrth y llynedd, 'Yn gyffredinol, ceir cefnogaeth mewn llawer man am Fagloriaeth Cymru a'i nodau o ddatblygu sgiliau a phrofiadau dysgwyr ar gyfer astudio pellach a chyflogaeth.'

Yn ail, mewn perthynas â threfniadau monitro, fel rhan o'r trefniadau cynllunio ac ariannu, mae Llywodraeth Cymru yn casglu data ar nifer yr awdurdodau lleol a sefydliadau addysg bellach sy'n bwriadu astudio CBC ac rydym yn monitro'r ffigurau hyn gydol y flwyddyn. Caiff gwybodaeth am gyfranogiad dysgwyr ei chynnwys mewn canlyniadau data ysgolion a cholegau. Fel rhan o'r broses hon, disgwylir i ganolfannau adrodd yn ôl inni ynglŷn â'u dull o gael pawb i'w fabwysiadu erbyn 2019/20.

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

¹ Darpariaeth Cymhwyster Bagloriaeth Cymru ar lefel 3 mewn ysgolion uwchradd. Estyn, Gorffennaf 2012

Adolygiad o'r broses o gyflwyno'r Fagloriaeth Cymru newydd o fis Medi 2015. Cymwysterau Cymru,

Felly, rydym yn disgwyl i CBC gael ei gynnig yn y rhaglenni dysgu ar gyfer pob dysgwr 16-19 oed. Yn 2014 gwnaed Datganiad Ysgrifenedig Gweinidogol gan fy rhagflaenydd yn nodi cyfnod pontio lle y byddai disgwyl i'r nifer sy'n astudio CBC gynyddu'n flynyddol. Eglurir hyn ymhellach yn y canllawiau a nodir gennych nes bod pawb yn ei fabwysiadu er mwyn cyflwyno CBC ar gyfer cofrestru yn 2019/20. Rwy'n disgwyl i ganolfannau fod â chynllun ar gyfer sut y byddant yn cyrraedd y targed hwnnw. Tan hynny, ni fyddwn yn rhoi cosbau ariannol am fethu â chyrraedd y targed. Nid wyf wedi dod i gasgliad eto ynglŷn â dulliau monitro neu gynnig cymhellion ar gyfer mabwysiadu CBC o 2019/20 ymlaen.

Mewn perthynas â'r pwynt ynglŷn â 'lle y bo'n briodol', mae'r canllaw, *Bagloriaeth Cymru ôl-16: cofnodi a mesur deilliannau* yn nodi mai'r nod yw bod dysgwyr sy'n dilyn Bagloriaeth Cymru ôl-16 yn gwneud hynny ar *y lefel briodol ar gyfer y dysgwr.* Mae fy llythyr blynyddol at y sector ysgolion ôl-orfodol sy'n amlinellu fy mlaenoriaethau hefyd yn gwneud priodoldeb CBC yn gliriach, er enghraifft, ni fyddwn yn disgwyl i ddysgwyr sefyll CBC ôl-16 Lefel 2 os ydynt eisoes wedi cyflawni'r lefel hon yn yr ysgol. Rwy'n fodlon rhannu'r llythyr hwn â'r Pwyllgor.

Mae disgwyl i Benaethiaid a Phrifathrawon ddefnyddio eu barn broffesiynol o ran penderfynu ar y rhaglen ddysgu gywir ar gyfer eu dysgwyr, a fydd yn cynnwys ystyriaethau o ran lles y person ifanc a'i allu i gyflawni ei botensial. Nid oes unrhyw feini prawf a all bennu'n fanwl gywir i bwy y byddai'r ystyriaethau'n berthnasol y tu hwnt i'r eithriadau yn y canllawiau, ac arweinwyr ysgolion a cholegau sydd yn y sefyllfa orau i ddod i benderfyniad ynglŷn â hynny.

O ran anogaeth yn y dyfodol, fel rhan o gyfres newydd o fesurau perfformiad ôl-16, byddwn yn cynnwys mesurau cyflawni CBC, er nad oes penderfyniad terfynol wedi'i wneud eto ynglŷn â phryd y cyhoeddir y rhain ar gyfer ysgolion a cholegau unigol.

Barn prifysgolion

Diben fy llythyr at is-gangellorion prifysgolion oedd rhoi diweddariad iddynt ar y newidiadau i CBC ac i roi sicrwydd iddynt o ran y trylwyredd ychwanegol yn y cymwysterau diwygiedig. Ni ofynnais am ymatebion. Roedd swyddogion wedi profi polisïau derbyn prifysgolion a'u cyfadrannau o'r blaen, ac rwyf wedi gofyn i swyddogion barhau i'w diweddaru. Yn y cyfamser, maent wrthi'n ymgysylltu â phrifysgolion grŵp Russell, a phrifysgolion eraill i friffio swyddogion derbyn, rhoi sicrwydd iddynt ac ymateb i unrhyw gwestiynau ynglŷn â gwerth CBC. Mae UCAS yn nodi y bydd cyflwyno CBC yn raddol fel hawl genedlaethol yn cynyddu'r nifer fydd yn ei astudio, sy'n golygu y bydd tiwtoriaid derbyn yn gweld sawl fersiwn wahanol o Fagloriaeth Cymru:

Gwyddom fod nifer o brifysgolion Grŵp Russell wedi dweud yn glir eu bod yn gweld gwerth i CBC a'u bod yn mabwysiadu dull fwyfwy hyblyg o ran ei gydnabod yn eu cynigion. Mae'r rhai nad ydynt yn ei dderbyn fel gofyniad mynediad penodol yn dal i weld ei werth o ran y sgiliau a'r profiadau ehangach y mae'n ei roi i'r person ifanc, a gall gyfoethogi ceisiadau.

Yn olaf ar y pwynt hwn, hoffwn atgoffa'r Pwyllgor bod gwerth CBC yn mynd y tu hwnt i fynediad i brifysgol.

Adolygiad Cymwysterau Cymru

Ym mis Mawrth 2016, arweiniodd a chyhoeddodd Cymwysterau Cymru *Adolygiad o'r broses o gyflwyno'r Fagloriaeth Cymru newydd o fis Medi 2015*. Yn yr adolygiad hwnnw roedd argymhelliad iddynt adolygu sut y caiff y Dystysgrif Her Sgiliau ei hasesu a'i strwythuro. Rwyf ar ddeall y bydd yr adolygiad yn cael ei gyhoeddi yn y flwyddyn newydd. Bydd y dystiolaeth hon yn helpu Llywodraeth Cymru i barhau i adolygu CBC.

Yn gywir

Kirsty Williams AC/AM

Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education

Eitem P65,305-18 - Papur i'w nodi 3

Kirsty Williams AM
Cabinet Secretary for Education
Welsh Government
5th Floor
Tŷ Hywel
Cardiff Bay
CF99 1NA

22nd January 2018

Report on the Teachers' Professional Learning and Education inquiry¹

Dear Cabinet Secretary,

You will be aware of the Children, Young People and Education Committee's (CYPEC) recent Report into "Teachers' Professional Learning and Education", published in December.

We are grateful for the time which the CYPEC has put into considering these critical issues and welcome the Conclusions of the report, especially:

"Conclusion 1. The education workforce is not currently prepared for the implementation of the new curriculum."

and

anc

"Conclusion 4. Teachers' professional development should be valued in its own right, and recognised as tool for support (*sic*) teacher growth, rather than as a performance management tool."

We would welcome any opportunity to assist you with shaping how these conclusions become a reality for the workforce, especially in light of the way in which the recommendations of the report highlight issues around training and workload. These are issues which we have consistently raised with your Officials over a number of years, and which you will note came out as strong concerns for the whole workforce

¹ http://www.assembly.wales/laid%20documents/cr-ld11338/cr-ld11338-e.pdf

(including supply teachers) in the Education Workforce Council's Workforce Survey².

Indeed, many of the CYPEC's recommendations are very welcome as we strongly believe that professional learning opportunities for all staff are critical to delivering the Curriculum for Wales.

However, we have very serious concerns about Recommendations 19³, 20 and 21.

Recommendation 19

We believe that this recommendation contradicts the findings of the Committee in Conclusion 4. We have always been led to believe from our engagement with the Welsh Government that the new Professional Standards for Teaching and Leadership have been created to provide a resource for teachers to take ownership of their own professional development and not as a tool for performance management.

We would also highlight that within the Professional Standards for Teaching and Leadership there are clear 'baseline' expectations that must be met for the award of Qualified Teacher Status (QTS) and for successful completion of statutory induction⁴. For us, these describe a "measure to identify the standards expected of a teacher in order to undertake their role effectively" and we feel strongly that no further such measure is required.

Recommendations 20 and 21

We also have serious concerns about Recommendations 20⁵ and 21. We believe that these recommendations are predicated on a misunderstanding about the intended purpose of the standards which, as stated above, we have been reassured are quite separate from disciplinary procedures. These standards are not a Code of Conduct, but rather, a backdrop to professional development..

² https://www.ewc.wales/site/index.php/en/research-statistics/national-education-workforce-survey

³ Recommendation 19. The Cabinet Secretary should consider the extent to which the new professional standards provide an adequate baseline for teacher performance, and revise the standards to include a measure to identify the standards expected of a teacher in order to undertake their role effectively.

⁴ http://learning.gov.wales/docs/learningwales/publications/170901-professional-standards-for-teaching-and-leadership-en.pdf

⁵ Recommendation 20. The remit of the Education Workforce Council should be extended to include responsibility for professional standards.

The Education Workforce Council already has the power to investigate and hear allegations of unacceptable professional conduct and serious professional incompetence, and to monitor Induction and hear Induction appeals for teachers. We cannot understand on what basis or for what reasons the Committee would want to recommend further powers to suspend teachers.

Were the EWC elected and governed by members of the professions it represents, we could perhaps envisage an extension of its remit to include responsibility for professional standards. However, until the EWC is democratically elected, we are unable to support any extension of its remit.

We trust that you will have our concerns in mind when responding to the CYPEC's Report, and would welcome any opportunities discuss the Report with you further.

Yours sincerely,

David Evans - National Education Union Cyrmu

Keith Bowen - National Education Union Cyrmu

Elizabeth Williams - Voice the Union

Elaine Edwards - UCAC

CC: Lynne Neagle AM, Chair, Children, Young People and Education Committee

Kirsty Williams AC/AM Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education



Lynne Neagle AC
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23 Ionawr 2018

Annwyl Lynne,

Pan fues i gerbron y Pwyllgor Plant, Pobl Ifanc ac Addysg ym mis Rhagfyr, dywedais y byddwn i'n darparu manylion a dyddiadau'r cyfnodau gwirio allweddol cyn i'r cwricwlwm newydd gael ei ryddhau ym mis Ebrill 2019 ar ffurf drafft er mwyn cael adborth arno.

Yn y cyfnodau gwirio:

- Bydd pob grŵp Maes Dysgu a Phrofiad (MDPh) yn rhannu ei waith a'i syniadau diweddaraf gyda Grŵp y Cwricwlwm ac Asesu. Rôl y grŵp hwn yw rhoi tystiolaeth annibynnol, herio mewn ffordd synhwyrol a hyderus, a chefnogi'r Rhwydwaith Ysgolion Arloesi.
- Caiff gwaith a syniadau diweddaraf y grwpiau MDPh hefyd yn cael eu rhannu â'r grwpiau arbenigol canlynol er mwyn cael adborth. Mae'r grwpiau hyn yn sicrhau ansawdd yn ystod y broses ddatblygu:
 - Y Grŵp Cynghori Annibynnol (sy'n cael ei gadeirio gan yr Athro Graham Donaldson);
 - Panel Arbenigol y Cyfnod Sylfaen;
 - Y Cyngor Cenedlaethol Digidol a Dysgu;
 - Y Panel Llythrennedd a Rhifedd.
- Bydd grwpiau MDPh hefyd yn rhannu eu cynigion gydag arbenigwyr i gael eu hadborth, a hynny ar sail maes dysgu a phrofiad cyfan a/neu fesul disgyblaeth.
- Ar ôl pob cyfnod gwirio, caiff diweddariad ei gyhoeddi.

Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1NA Canolfan Cyswllt Cyntaf / First Point of Contact Centre: 0300 0604400

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

Wele fanylion y cyfnodau gwirio:

Cyfnod Gwirio 1: Cyfarfod Grŵp y Cwricwlwm ac Asesu, 5 a 6 Mehefin 2017

Darparodd pob grŵp MDPh bapur i Grŵp y Cwricwlwm ac Asesu yn amlinellu'r canlynol:

- Sut y mae'r maes dysgu a phrofiad yn cyfrannu at y pedwar diben;
- Cwmpas a ffiniau'r maes dysgu a phrofiad;
- Sut orau i gyflwyno gwahanol gydrannau'r maes dysgu a phrofiad;
- Dealltwriaeth o'r lefelau penodoldeb a ragdybir yn y maes dysgu a phrofiad;

Canlyniad: Rhoddodd Grŵp y Cwricwlwm ac Asesu adborth ac roedd yn hapus â'r cynnydd a'r ffordd yr oedd y gwaith yn mynd rhagddo. Cyhoeddwyd crynodeb gweithredol o'r adroddiadau Maes Dysgu a Phrofiad a'i rannu â'r sector addysg.

Dolen i'r diweddariad: http://gov.wales/docs/dcells/publications/170707-new-curriculum-for-wales-story-so-far-cy.pdf

Cyfnod Gwirio 2: Cyfarfod Grŵp y Cwricwlwm ac Asesu, 4 a 5 Rhagfyr 2017

Mae pob grŵp MDPh wedi datblygu'r canlynol:

- Datganiad yn diffinio 'beth sy'n bwysig' yng nghyd-destun y maes dysgu a phrofiad.
- Teitlau cychwynnol ar gyfer llinynnau 'beth sy'n bwysig' gan gynnwys y sail resymegol, hynny yw pam fod y cysyniad 'yn bwysig', fel cyd-destun i'r datganiad.
- Cysyniad 'beth sy'n bwysig' sydd wedi'i ddatblygu ymhellach er mwyn rhoi syniad o feddyliau'r grŵp maes dysgu a phrofiad, gan gynnwys sôn yn gryno am ddilyniant.

Canlyniad: Rhoddodd Grŵp y Cwricwlwm ac Asesu adborth ar ddiben a rôl y datganiadau 'beth sy'n bwysig'. Roedd hyn er mwyn sicrhau cysondeb a chydlyniad cyn dechrau'r gwaith ar ddilyniant mewn perthynas â'r datganiadau hyn. Hefyd, rhoddodd gyngor i bob grŵp maes dysgu a phrofiad ar fireinio a datblygu'r datganiadau 'beth sy'n bwysig', a'r naratifau ategol. Caiff diweddariad ar hyn ei rannu tua diwedd mis lonawr.

Cyfnod Gwirio 3: Cyfarfod Grŵp y Cwricwlwm ac Asesu, 30 Ebrill a 1 Mai 2018

 Rhwng mis Ionawr a mis Ebrill, bydd pob maes dysgu a phrofiad yn gweithio gyda phrosiect CAMAU i Iunio fframweithiau dilyniant ym mhob maes dysgu a phrofiad, o 3-16 oed. Mae prosiect CAMAU (Prifysgol Glasgow a <u>Phrifysgol y</u> <u>Drindod Dewi Sant</u>) yn rhoi cymorth academaidd ac yn darparu ymchwil

- rhyngwladol i gefnogi'r gwaith o ddatblygu dilyniant ym mhob maes dysgu a phrofiad.
- Bydd Grŵp y Cwricwlwm ac Asesu yn adolygu'r cynnydd.

Cyfnod Gwirio 4: Cyfarfod Grŵp y Cwricwlwm ac Asesu, Gorffennaf (rhithgyfarfod)

- Rhwng mis Ebrill a mis Gorffennaf, bydd arloeswyr dysgu proffesiynol yn gweithio, yn annibynnol ar y broses ddylunio, gyda CAMAU i brofi'r datganiadau 'beth sy'n bwysig' a'r fframweithiau dilyniant yn eu hysgolion.
- Gyda CAMAU, bydd arloeswyr y cwricwlwm hefyd yn datblygu ac yn mireinio'r fframweithiau dilyniant ymhellach ac yn datblygu deilliannau cyflawniad drafft fel cyfeirbwyntiau dilyniant.
- Bydd Grŵp y Cwricwlwm ac Asesu yn adolygu'r cynnydd.

Cyfnod Gwirio 5: Cyfarfod Grŵp y Cwricwlwm ac Asesu, 13 a 14 Tachwedd 2018

• Cyfarfod arall i adolygu cynnydd.

Yn gywir

Kirsty Williams AC/AM

Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education

Eitem P65,505-18 - Papur i'w nodi 5

At the meeting on 10 January representative from NHS Emergency Duty Team / Crisis Care Practitioners agreed to provide a note on the proportion of young people presenting to the crisis teams in the different Health Boards who are waiting for a CAMHS assessment or are already under the care of CAMHS. The following information has been received.

Information from Cwm Taf University Health Board

From all of the cases referred to Cwm Taf CAMHS Crisis Liaison Team (between 1st April 2016 to 1st December 2017), only the following figures below were open within Secondary CAMHS and PCAMHS, the rest of our referrals were either unknown to CAMHS Services or at least not current/awaiting, to CAMHS services:

- 152 Children and Young People who are currently open and receiving an intervention with Secondary CAMHS, at time of referral to Cwm Taf CAMHS Crisis Liaison Team.
- 23 Children and Young People who were waiting to be seen by CAMHS for assessment, at time of referral to Cwm Taf CAMHS Crisis Liaison Team.
- 5 Children and Young People who are currently open and receiving an intervention with PCAMHS, at time of referral to Cwm Taf CAMHS Crisis Liaison Team.
- 5 Children and Young People who were waiting to be seen by PCAMHS, at time of referral to Cwm Taf CAMHS Crisis Liaison Team.

Information from Powys Teaching Health Board

From 16th September 2016 to 31st December 2017 there has been a 138 referral to the Powys Crisis Practitioners.

The following figures below are a breakdown of the referrals:

- 23 Children and Young people who are currently open and receiving an intervention from Powys CAMHS.
- 63 Children and Young people received an assessment from a Crisis Practitioner and then went onto receive additional services from Powys CAMHS.
- 52 Children and Young people received an assessment from a Crisis Practitioner but did not require any additional services and were discharged.

Below is a breakdown of the services that the 86 Children and Young people received:

- Input from Consultant Psychiatry 25
- Input from Primary Mental Health Worker 20
- Input from CITT (Co-ordinated Intervention Treatment Team) 8
- Input from Specialist CAMHS 33

All received an assessment from Crisis Practitioners within the 48 hr requirement.

Eitem P650605-18 - Papur i'w nodi 6

E-mail sent to all Members of the CYPE Committee by members of Fair Deal for Supply Teachers - 30 January 2018

Dear Members of the CYPE

Please find attached our letter sent to the Education Secretary today (30.01.18). We would welcome your views on it.

Fair Deal for Supply Teachers 30th January 2018

Kirsty Williams
Cabinet Secretary for
Education
Welsh Assembly Government

Dear Kirsty,

A group of supply teachers from Fair Deal for Supply Teachers came to see you in October 2017. We would be interested to know what progress has been made since our meeting.

The Supply Model Taskforce Report stated that 'supply teachers should be able to expect pay and conditions appropriate to their qualified teacher status. They should be free to continue in supply teaching as a lifestyle choice or use supply as a step towards permanent employment'.

The system still exists in Scotland where supply teachers are employed by the local authority and not by agencies. In Northern Ireland, supply teachers are paid to scale through a centralised register.

In Wales, although schools and local authorities can negotiate fees with commercial supply agencies as outlined above, they must also, according to Effective Management of School Workforce Attendance (Dec 2017) "...Be mindful of the School Teacher's Pay and Conditions Document and should consider this document when reaching an agreement on the terms of contract and the impact on the supply teacher."

There has been an increase in the number of teachers employed by New Directions since some authorities closed their supply lists and even those counties that still operate a list have teachers working in the authority that go via an agency. New Directions have some 3135 supply teachers on their books, this is a huge proportion of the number registered with the EWC. ND has profited greatly from being the 'Preferred Supplier' and it looks increasingly likely they will continue to have this status when it is reviewed by the NPS later this year.

Surely all agencies used by schools should provide the same standards that are demanded of the Preferred Supplier?

In some parts of Wales some supply teachers are getting as little as £80 a day. This equates to £15,600 p.a. which is £7,317 below the rate of a newly qualified teacher (NQT). Schools are not seeing the benefit of this wage reduction as they pay a higher amount to agencies. The difference is going into private pockets.

Wrexham employ staff direct to Welsh Medium Schools and for SEN schools but use agencies for English medium schools. Surely this is a form of discrimination? Welsh speaking teachers get paid to scale and access TPS and English medium teachers don't.

Agencies are unable to offer the same pay and conditions to supply teachers as local authorities. This is inequality of opportunity. It is grossly unfair.

We have found schools using unqualified staff, employing cover supervisors, teaching assistants and HLTAs to fill the role of a qualified teacher. Through FOIs we have figures on this and they are concerning. Rates for cover supervisors can be as little as £55 a day. When we met with you and explained this you were quick to point out that this was illegal. It might well be illegal, but it is still happening.

According to Effective Management of School Workforce Attendance (Dec 2017)

2.14:

Within the context of the school's cover arrangements, the headteacher should ensure that where cover is provided by a non-qualified teacher for example cover supervisor, no active teaching is taking place, as per the statutory requirements set out in the Education Workforce Council Regulations as above.

How can it be right that a child has even *one* day where teaching is not taking place because of the use of unqualified staff?

As part of their Manifesto NUT Cymru (now NEU) has made a series of recommendations to ensure that children in Wales have the best quality of teaching available.

We value the contribution made by teaching assistants, but all teaching must be led by a qualified teacher. The roles of teachers and TAs are complementary but not interchangeable. No teaching assistant should be exploited to fill a vacant teaching position. (March 2016)

Task Force Recommendation 10 states:

"Work towards an 18 month timetable to bring forward proposals to support alternative delivery models whilst considering the transitional arrangements and implications for the current National Procurement Service Framework arrangement."

Numerous questions have been brought up in the Senedd on this matter but the pace of anything changing is extremely slow. Is it likely that this will be completed within the timeframe? What transitional arrangements have been made?

Every day that goes by a supply teacher employed by an agency is missing out on a day's pay that is appropriate pay with access to the Teachers' Pension Scheme. Employers' contribution to Teachers Pension Scheme is 16.48 % whereas schemes

via agencies are poor. Some of us have been doing that for years and will never get back lost income we could have had under the old system of being paid to scale by the LA.

Other professionals - such as social workers and nurses are not subjected to this practice of being paid less than a contracted worker, they would not dream of working for a rate that is less than their worth, it simply does not happen - and rightly so! Why has this been allowed to happen to teachers?

We welcome that you have put in place the scheme to help 50 NQTs to become part of a cluster supply scheme. However, this is a temporary measure which helps a tiny minority of NQTs registered in Wales. It does not provide a long term solution which is urgently needed for this vital workforce, it is of no help to the other supply teachers employed by agencies.

Questions have been brought up time and time again in the Senedd, we see little action forthcoming other than us told being that there will be change after devolved powers. We are desperate for change now. Supply Teachers are leaving the profession and unless changes happens soon we could see there a situation where there will not be enough qualified staff to cover absences. Time is of the essence, there is only a small window of time between the devolution of teachers' pay and condition to Wales (April 2018) and the decision about whether to renew New Directions' contract and continue with the supply agency model (August 2018) or to use a different cooperative, non-private model.

Please could you let us know how the research into other models is going and when the new model will be able to take place. What are these "complex legal and policy issues" you claim might prevent you regulating the private sector?

In conclusion, we need to recognise that the ultimate losers in the terrible situation are the young people of Wales, who continue to slide down the education rankings. A respected and well remunerated education workforce should be reinstated as a matter of urgency if the Welsh Government really want to improve Pupil Outcomes.

Apologies for the length of this letter, but we are really passionate about this cause and hope this gives you a better insight into our shocking situation.

We have attached some anonymised Supply Teacher stories which make really uncomfortable reading.

Yours sincerely and with hope for positive change as soon as possible.

Supported by the qualified teachers below, all of whom work in Wales as supply teachers and are registered with EWC. These teachers are all members of our network.

Angela Sandles	Ann Finch
Sheila Jones	Mark Hawes
Ruth Treen	Ann Shaw
Dawn Wood	L Rees-Jarman

Yvette Carnegie Sian Gaches
Adele Morris Emma Allan

Cathy Grunis Victoria Griffiths
Rose Howard Delyth Hartsholm

Joanne Bond Sian Parry
Rach Ford Rouse Gaynor Ansell
Marian Hayden Ben Boult

Emma Hampton Rebecca Archard
Beatrice Pearce Catrin Duncan
Debs Hamer Kate James
Kate Bradley Claire Taylor

Kathryn AmesburyCeri MacFarlaneDarren PerksBecky ClementsSusan WoodleySarah McCreathHarriet McDonaldDelyth Mair

Maxine WarrenMelanie MorganJoanne FurberJo Davenport

Deborah Jones Cathryn Rowlands

Julie Slater

Anna Tuhey

Lyndon Watkins

Lynne Davies

Rebecca Wrench

Tanya Williams

Steph Gardiner

Jackie Howells

Anthony Eccles Sheila Treherne Isobel Norris Theresa Williams

Seren Berry

We asked teachers for tales of Supply Teaching and the following are a selection of those sent to us.

Supply Teacher 1

Teacher 1 here re AWR: I worked last year for 2 full terms on £85 then £95 a day....spoke to ND today re Swedish Derogation...wasn't asked to sign waiver during last year because I signed it 7 years ago with regard to working in a different school....didn't realise I was signing my rights away for ever at that time as I had just started back on supply. Could kick myself, apparently once it's signed that's it!

Hate to say it, but can't afford to lose the little work with ND that I have, as I'm only 52 and NEED to work...they are already annoyed with me for joining another agency and asking too many questions! I hope you have some success I am so angry at myself for signing the bloody thing 7 years ago when I had no idea what it really meant!

Supply Teacher 2

New directions do not pay AWR! You sign a guaranteed work contract and it's in there that you sign away rights. They didn't tell me this, I found out once I was on a long term and asked about it. Was told that schools won't pay more.

I guess they don't make you sign contract but it was highly recommended early on. If you don't I doubt they'll give you long term work, they would give it to someone who did sign.

Supply Teacher 3 (Secondary science teacher)

Fuming!!! 2 I'm forced to work as a science technician whilst my school uses cover supervisors to teach. They're not registered or qualified as teachers but they fill the roles of teachers at a reduced cost to the school. It's not temporary it's time tabled.!!!!

Supply Teacher 4

Just seen your post about signing away AWR - I had to with ND. It was basically implied that they wouldn't send me back to the school if I didn't.

Supply Teacher 5

Though I am now on a full time contract, when I was a Supply Teacher with Bay Resourcing

I was asked to sign away from the AWR and when I refused, they locked me out of my account and stopped my expenses. I didn't sign up for it and still got paid my measly wage, luckily I landed the class teacher role I have now. I found BR's bullying tactics extremely unsavoury, honestly, I don't know what I would have done if I hadn't got this job.

Supply Teacher 6

It really is shocking. I don't think I had any idea until I joined ND the first time. Working in my last school I worked with two agency supply teachers who had both signed Swedish Derogation contracts, not knowing what they were or the implications. One was in tears when she enquired about AWR and was told she had signed away her rights. The other was an NQT initially (she completed her NQT) and she was earning less than an NQT and couldn't earn more due to signing the Swedish Derogation contract. It was only by chance I had heard of Swedish derogation contracts, I had read about them somewhere otherwise I wouldn't have known.

Feel free to use my comments re my account manager saying I would have to sign a Swedish derogation contract.... it's appalling, truly is!

Supply teacher 7

The joys of supply ...being told by the office staff after doing long term for 9 weeks that I am only wanted tomorrow afternoon and that's it, no need to return.

Makes me a little sad as their seems to be very little respect for what we do.

Supply Teacher 8

Work is extremely quiet. Was asked to complete a dual registration with EWC to undertake LSA work. It goes against the grain however it's better than nothing at this stage. I have secured a full week next week as an LSA in a local school. I have also joined a care company to assist with an additional source of income. Some evening and weekends. Hopefully things will pick up in the new year. Must remain optimistic! (Hope you are doing well)

Supply Teacher 9

It's the lack of work, only 6 days since July and I'm a technology specialist, only one of the days in my own subject area, being paid £120 before tax for the day on M6......sent into challenging schools with poor support from the school especially when I am teaching known disruptive and aggressive pupils.

Supply Teacher 10

The I'm not currently working a supply teacher. My fear over over months with no wage if the schools went on another saving drive meant I took a post as a Cover Supervisor in a school I've previously worked in. I became a supply after I graduated and was one of the first to complete NQT on it. Took lot longer than necessary as EWC weren't prepared.

I'm debating leaving all together. My subject is history and they've trained way too many of us. Careers been so chop and change due to temp contracts and supply. Need some stability.

I love the pupils. Love my subject. Heck even the job itself, marking and all but just very down waiting for a permanent job.

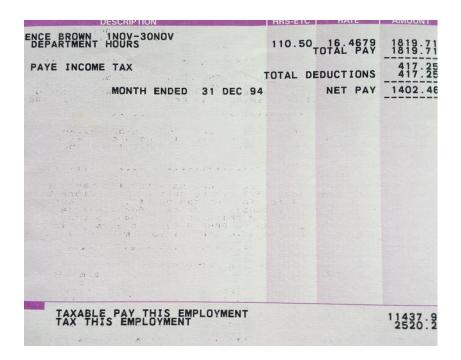
Yeah it's frustrating. Everything that could have gone wrong has gone wrong. The way we were treated doing NQT year was appalling and I actually have a lot worse that I could say. Union were told at time and had no interest. I was basically told that I was lucky I could do it on supply.

Supply teacher 11

Oh my god! A school this morning told me that they'd be happy to pay me directly on supply. The head told me to phone the council to get it all set up after I said I'd work for £10 per day less than what my agency pays. Council referred me back to the school for the paperwork to be put in place. Secretary then said it wasn't as simple as all that; waffled on about how there's "no vacancy as such", the auditors would ask questions, she'd "have" to refer me to ND if she rang the county etc. I told her that the Welsh Govt had told me that there is NO OBLIGATION to use ND and that they'd told me schools can choose to employ via the local authority so she's now looking into it for me. I stressed that the last thing I want is to cause any difficulties for the school.

Any advice? I don't want to contact the director of education's office for fear of him trying to put obstacles in the way of anyone attempting to offer to work for less than the agencies fees.

Pay slip for a supply teacher paid direct 24 years ago, this was not full time! £16.47 an hour. Sent in by Supply Teacher whose mother did supply back in the day.



Supply Teacher 12

I worked 3 years exclusively for one school in Newport. Asked about AWR and was told school would not pay it. I asked repeatedly for more than £90 (I was UPS3), they told me no one was paid more than £90, in my experience it was only men who got more than £90, one day a male supply teacher walked into the school and I asked him how much he was getting and he told me he had been on £95 for a long time. Needless to say I got the £95 then! I took over a year 6 class while teacher was on Welsh Secondment, did everything, parents' evenings, assessments and the usual planning and marking for no extra whatsoever. The agency took a £40 a day cut for 3 years, all they did was process my pay as the school asked me to do the days, and the agency would ring me occasionally to find out what days I would be working in the school.

Teacher 13

I left my permanent job in 2009. I was on UPS3.

I began working for New Directions in May 2010. Over the last 7 years I have asked for a pay rise a few times . I asked again in July 2017 . I asked for £5 a day extra . I was told by consultant she didn't know how she could do that. I suggested ND took less in fees! I was told feedback from schools were good or excellent . She said she would ask manager and to get back to her at end of summer holidays . I emailed at beginning September. No reply .

Asked to go on another assignment in October , asked about rise was told still under review. Have resigned from New Directions as a result . Have casual supply with County paying £135 a day as no agency involved .

Supply Teacher 14

£90 is the best I get with my agency and I've only been teaching a year and half still NQT. They contacted me saying I was coming up to 12 weeks doing part time in a school and the school couldn't afford to pay me more so I could either sign contract to stay on same pay or I'd have to leave that school for 6 weeks. School local and nice but mentioned it to them in passing they didn't know anything about it. I've contacted union to make them aware of this happening. I've told I'll do it for this school but they need to ask other schools in future. I don't even know what I would have been paid anyway.

Supply Teacher 15

I worked for an agency for 3 years from 2011 to 2014. I started on £90 a day with an extra £10 if I had to travel for more than half an hour to get to a school...

My gripes are as follows:

- 1) Generally poor pay, well below the £178 per day I would have been earning via the LEA. I didn't get any pay rises, only a pay cut in the form of "payroll processing fees".
- 2) As I'm in my 50s the lack of pension provision was a huge concern.
- 3) I was asked several times to go to schools without it being made clear that it was as a cover supervisor. I soon got into the habit of double checking that I was going as supply and what pay I was getting per day. I kept telling them not to bother asking me to go as a CS as I was not prepared to do it. This didn't stop them trying it on. They also kept asking me to do Primary which, as a secondary teacher, I soon decided I did not feel adequately equipped to do.
- 4) After about a year they started taking off £3.50 per day for "payroll processing" and I was told I could not avoid this (e.g. by using PAYE instead). The tax I was able to claim back was always non-existent or pennies in my case as I wasn't earning enough to pay tax in the first place. When I discussed this on the phone with agency staff they made it sound like the umbrella company was a huge benefit to me, which of course it wasn't. In the end I stopped putting in the claim for travel/food expenses etc because I never got anything back though it took an hour or so every month to do the paperwork.
- 5) I found out by a bit of detective work on Google that the payroll processing company attached to this agency (the umbrella company) was managed by the

husband of the person who ran the agency. This looked seriously dodgy to me. Please don't quote me on it but it was there in black and white in company documents available online

- 6) On one occasion I had travelled for 45 minutes to get to a Bridgend school for it to be cancelled at the last minute. I was then asked to turn round and travel to Newport (I live in Barry so this was the opposite direction and total travel time would have been about 2.5 hours). I refused and insisted they pay me for the travel expenses and an hour of my time for my time wasted so far. I was told no as my contract says cancellations will not be paid for. I then sent a letter to the director of the agency insisting the travel money (I'd calculated it on Google Maps) was paid as I had left the house 45 minutes before the cancellation so as far as I was concerned this was different to a cancellation while still at home. The money was not in my next pay slip so I had to request it again. It was eventually paid but not without a lot of hassle.
- 7) I asked for pay rises on more than one occasion but never got one. At the end I was earning £86.50 per day after payroll processing was taken off (less than 50% of my statutory pay with threshold etc).

In the end, after all of the above problems, I decided to leave this agency. It was very fortunate that I was then able to get work in my present school, where I had worked as a supply with the LEA years ago and with the agency. It turned out they had fallen out with this agency too and so took up my offer of direct work. I was already still on the Vale of Glamorgan Payroll from previous employment which made things a lot easier. I have now worked on day to day supply with my current school for 3.5 years and realise I have been incredibly lucky. I am on UPS 1 and am paying into my pension again. I haven't done any more agency work since April 2014. I need the above to remain confidential in case the agency find out and the school are asked for Finder's Fees. They may not have a case as I had worked in the school before, though several years earlier, so technically was known to them... I'd be happy for this information to be used as a case study but would prefer for the school at least to remain anonymous for obvious reasons.

Supply Teacher 17

I'm supposed to be UPS but it would price me out of the supply market. ND pay me 120 a day but that includes holiday pay so I think it works out at 105. I should be on and am paid £157.60 a day by the county . I also worked for Excell a few years ago who would negotiate my wage so in regular schools I was paid to scale which was lovely but unfortunately again I priced myself out of the market. ND have sent me to nearly every school in two counties which means schools are reluctant to use me directly for maternity cover Tec as ND would insist on a Finders' Fee. Another obstacle I have encountered is when teachers go on

courses the allowance for supply is 200 a day. When being paid directly by the school I cost the school £218.70 a day. So long term cover for sabbatical is difficult. I have got round this with one school by not being paid for my ppa, but that also means I cannot be on the premises during this time as I am not covered by the insurance. It is just a constant barrier of hoops to jump through.

Kirsty Williams AC/AM Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education



Eich cyf/Your ref : Ein cyf/Our ref:

Lynne Neagle AC
Cadeirydd – y Pwyllgor Plant, Pobl Ifanc ac Addysg
Cynulliad Cenedlaethol Cymru
Bae Caerdydd
Caerdydd
CF99 1NA

31Ionawr 2018

Annwyl Lynne,

Diolch am eich llythyr dyddiedig 8 Ionawr. Ynddo roeddech yn codi nifer o gwestiynau ynghylch cyfeirlyfrau cyfrwng Cymraeg ar gyfer cymwysterau. Roedd hyn wedi i'r Pwyllgor Plant, Pobl Ifanc ac Addysg graffu ar adroddiad blynyddol 2016/17 Cymwysterau Cymru.

Hoffwn ddweud, cyn dechrau, fy mod yn benderfynol o wneud popeth o fewn fy ngallu i sicrhau bod yr adnoddau priodol ar gael i'n hymarferwyr a'n dysgwyr yn Gymraeg ar yr un pryd a'r adnoddau Saesneg. Dyna pam y cynhaliais gynhadedd gyda'r rhanddeiliaid perthnasol y gwanwyn diwethaf i edrych ar sut y gallwn gydweithio i ganfod atebion i osgoi'r oedi a welwyd wrth gynhyrchu rhai adnoddau yn ystod y camau diweddaraf o ddiwygio cymwysterau.

Yn y dyfodol, mae'n rhaid cofio bod y Gymraeg a'r Saesneg i'w trin yn gyfartal. Rhaid i'r egwyddor hon fod wrth wraidd y gwaith cynllunio ar gyfer y cwricwlwm newydd. Gadewch i mi'ch sicrhau y bydd ystyriaeth lawn yn cael ei rhoi i anghenion penodol addysgu a dysgu cyfrwng Cymraeg wrth i ni fynd ati i ddatblygu trefniadau ar gyfer strwythur y cwricwlwm newydd, gan gynnwys y trefniadau asesu.

Gan droi, felly, at eich cwestiynau penodol. Cyfrifoldeb Cymwysterau Cymru fel y rheoleiddiwr annibynnol yw diffinio ystyr 'digonedd' mewn perthynas â faint o adnoddau sydd ar gael i ategu'r gwaith o addysgu cymhwyster.

Cychwynnwyd y gwaith o nodi'r adnoddau dysgu ac addysgu sydd eu hangen i ategu'r gwaith o addysgu'r cymwysterau ar eu newydd wedd yn 2015. Yr adeg honno, daeth grŵp o'r prif randdeiliaid ynghyd ar gais Llywodraeth Cymru, a oedd yn cynnwys CBAC, y Consortia Addysg Rhanbarthol, a Cymwysterau Cymru o 2015 ymlaen. Yn ychwanegol at

Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1NA Canolfan Cyswllt Cyntaf / First Point of Contact Centre: 0300 0604400

Gohebiaeth.Kirsty.Williams@llyw.cymru
Correspondence.Kirsty.Williams@gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

hyn, sefydlwyd paneli o ymarferwyr i ystyried y gofynion penodol o ran addysg cyfrwng Cymraeg er mwyn sicrhau bod Llywodraeth Cymru yn rhoi cefnogaeth lle'r oedd ei angen fwyaf.

Mae Llywodraeth Cymru, o fewn y gyllideb flynyddol ar gyfer comisiynu adnoddau addysgol, yn dyrannu cyllid i CBAC i gynhyrchu fersiynau Cymraeg o werslyfrau sy'n cael eu cynhyrchu gan gyhoeddwyr masnachol yn Lloegr, er mwyn cefnogi manylebau CBAC. Dyrannwyd hyd at £1.3 miliwn dros y blynyddoedd ariannol 2016-18. Mae CBAC hefyd yn rhedeg cynllun gwarantu prynu a gwerthu i'r cyhoeddwr fel rhan o'r trefniadau grant. Mae hyn yn sicrhau bod ysgolion cyfrwng Cymraeg ac ysgolion dwyieithog yn cael copïau o'r adnoddau a gyhoeddir yn rhad ac am ddim.

Mewn achosion lle nad yw gwerslyfrau pynciau yn cael eu creu yn y naill iaith na'r llall, mae CBAC wedi cynhyrchu ystod o adnoddau digidol dwyieithog sydd eto'n rhad ac am ddim i ysgolion. Maent ar gael ar dudalennau adnoddau gwefan CBAC. Mae Llywodraeth Cymru hefyd wedi comisiynu adnoddau cyfrwng Cymraeg ychwanegol, yn sgil cynnal cyfres o baneli i nodi anghenion adnoddau rhwng haf 2015 a'r hydref 2017. Yn ogystal, mae Llywodraeth Cymru wedi rhoi dros £3.4m i'r consortia rhanbarthol yn 2016-17 a £2m yn 2017-18, er mwyn cefnogi ysgolion wrth iddynt baratoi i addysgu'r cymwysterau newydd. Roedd hyn yn cynnwys datblygu adnoddau Cymraeg a Saesneg.

O ran eich awgrym i gyfuno cynhyrchu gwerslyfrau cyfrwng Cymraeg a gwerslyfrau eraill, mae'r busnes o gyhoeddi gwerslyfrau yn cael ei ysgogi gan y farchnad. Y cyhoeddwyr masnachol sy'n penderfynu pa rai i gomisiynu. Er nad oes gan Lywodraeth Cymru bŵer dros y penderfyniadau masnachol sy'n cael eu gwneud gan y cwmnïau hyn, mae fy swyddogion yn parhau i drafod â thai cyhoeddi i ystyried yr opsiynau ar gyfer y dyfodol.

Gobeithio y bydd yr wybodaeth hon o gymorth ichi.

Yn gywir,

Kirsty Williams AC/AM

Ysgrifennydd y Cabinet dros Addysg Cabinet Secretary for Education